



# 2019 Annual Report



# **Letter Of Transmittal**

*April 1, 2020*

*To The Honorable Michael L. Parson, Governor of Missouri*

On behalf of the Missouri State Highway Patrol, it is our privilege to present for your review the agency's 2019 Annual Report.

The Patrol draws upon decades of experience and a rich tradition of integrity, professionalism, and unwavering adherence to our core values to provide a full range of service and protection to all people in this state. We are proud to serve and protect the citizens of Missouri.

In 2019, we developed the Patrol's Strategic Plan for the next five years. Our essential agency goals are:

- Effectively and efficiently safeguard life and property.
- Provide the full range of police agency services.
- Guarantee continued protection and services by accurate forecasting and timely acquisition of critical resourcing requirements.

In the following pages, you'll find examples of Patrol employees living the agency's vision, mission, and core values reflective of our strategic plan. We are confident the 2019 Annual Report conveys the caliber of men and women who are your Missouri State Highway Patrol.



*Colonel Eric T. Olson  
Superintendent*



*Sandra K. Karsten, Director  
Department of Public Safety*

*Colonel Eric T. Olson  
Superintendent*

*Sandra K. Karsten, Director  
Department of Public Safety*





# VISION

# MISSION

# VALUES

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By excelling as a criminal justice leader in the delivery of quality services, the Missouri State Highway Patrol will ensure Missouri is a safe place to live or visit.

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The Missouri State Highway Patrol will serve and protect all people by enforcing laws and providing services to ensure a safe and secure environment.

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The Missouri State Highway Patrol believes public trust and respect must be earned and are essential to attain our vision and accomplish our mission. To maintain public trust and respect, we embrace the following values:

**Integrity** – Uncompromising principle; honesty; steadfast adherence to a strict ethical code.

**Responsibility** – Accountability; trustworthiness; use of good judgment.

**Respect** – Fairness without prejudice; appreciation for diversity.

**Professionalism** – High standards; dedicated to our mission; unified in purpose.

**Compassion** – Concern with human welfare; ability to appreciate feelings or emotions of others.

**Resourcefulness** – Creativity; the ability to be effective in difficult situations.

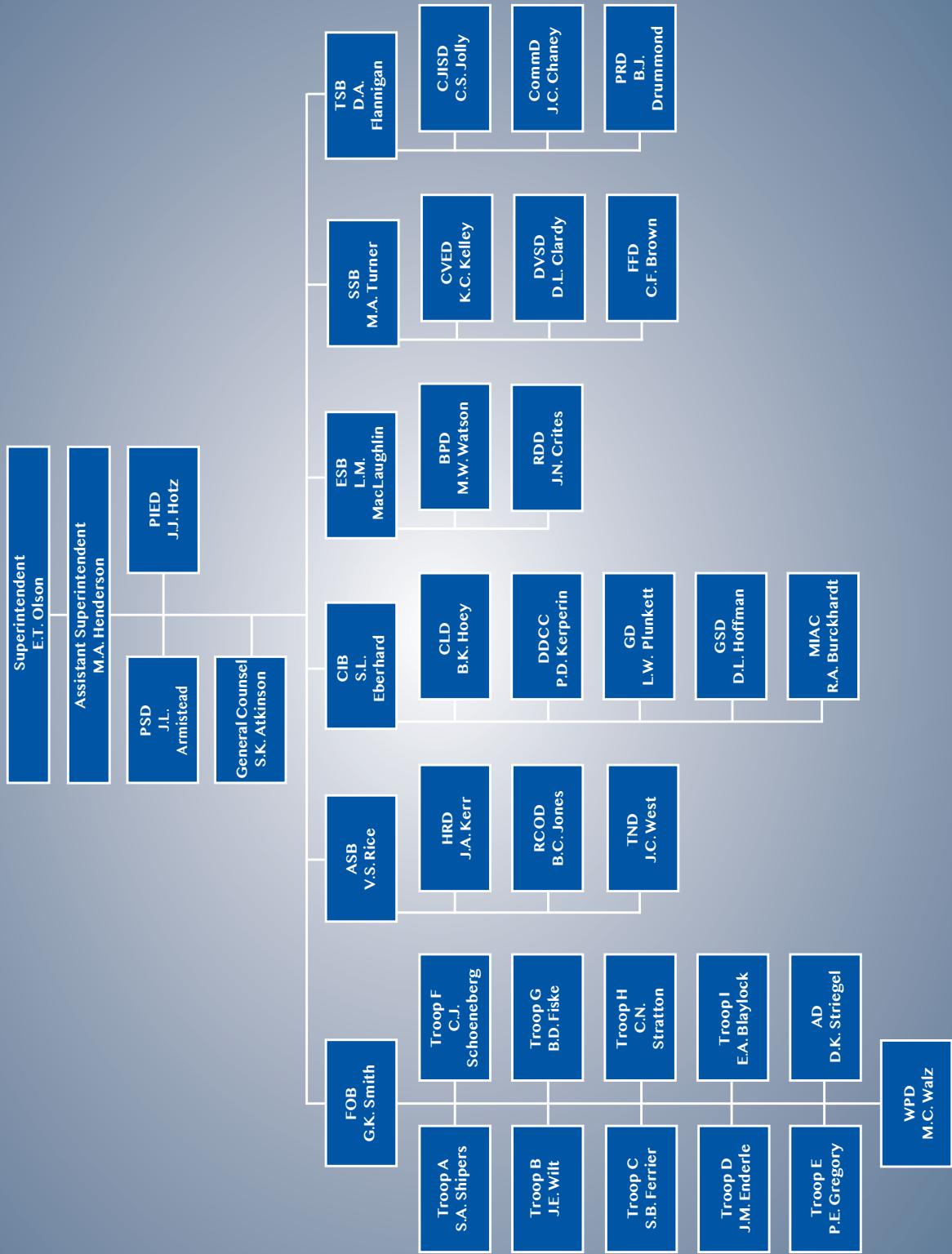
**Character** – We are committed to respecting individual dignity in all people and to providing services in a fair, consistent, and impartial manner to the best of our ability. As caring and innovative professionals, the men and women of the Missouri State Highway Patrol will strive to maintain a safe environment through a service orientated organization capable of addressing the most complex challenges that confront us.

**Commitment** – We are committed to providing services from knowledgeable, capable, and willing employees. We are committed to respecting each employee as an individual and for his or her role in the department. We are committed to maintaining a sense of pride and camaraderie within our department, and to having a workplace where employees are supportive of each other and loyal to the values and commitments of the department.

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# Organizational Structure



# TROOP MAP





## Laboratory Locations

## Troop Headquarters



## Troop Headquarters & Laboratory Locations

# **Courage & Dedication**

## **2019 Patrol Awards**

### ***The MASTERS Public Service Award***

Corporal Benjamin N. Comer, Troop A

### ***Career Milestone***

Sergeant Shane R. Monk, Troop D

### ***Superintendent's Award For Excellence In Public Service***

Commercial Vehicle Officer Supervisor I Kenneth L. Shewey, Troop H

### ***Lifesaving Awards***

Communications Operator II Abigail L. Howard, Troop H

Commercial Vehicle Officer I Chris C. Close, Troop E

Commercial Vehicle Officer II Randy E. Fain, Troop C

Commercial Vehicle Officer Supervisor II Mark D. Counts, Troop E

Trooper Anthony J. Cook, Troop D

Trooper Schawnn W. Fogler, Troop D

Trooper Benjamin Giesler, Troop C

Trooper Chase A. Pulley, Q/GD

Trooper Daniel W. Schubert, Troop A

Trooper Joseph C. Southwood, Troop I

Trooper Dylon M. Wyatt, Troop C

Corporal Michael G. Autenrieth, Troop C

Corporal Christine M. Brenton, Q/GD

Corporal Craig N. Ponder, Q/GD

Corporal Rhonda M. Shanika-Croy, Q/GD

Corporal Kurt A. Schmutzler, Troop H

Sergeant Christopher M. Turner, Q/GD

Sergeant Scott A. Ballard, Troop F

Sergeant Todd M. Barthelmass, Q/GD

Sergeant Bruce A. Becker, Q/GD

Sergeant Bradley D. Moore, Troop C

Lieutenant Brian L. Daniel, Q/FOB

Captain Jerry C. West, Q/TND

### ***Meritorious Award***

Trooper Jordan A. Hilliard, Q/GD

Corporal Mark A. Philpott, Troop G

### ***Matilda "Tillie" Sonnen Civilian Of The Year***

Commercial Vehicle Officer II Randy E. Fain, Troop C

### ***Benjamin Oliver Booth Officer Of The Year***

Corporal Zachary A. Harrison, Q/GD

*Continued on the next page.*

# **Courage & Dedication**

## **2019 Patrol Awards (cont.)**

### ***Valor Award***

Trooper Derek E. Rogers, Troop G  
Trooper Keaton L. Ebersold, Troop H  
Trooper Nicholas A. Regan, Troop H  
Corporal Jason C. Kuessner, Q/DDCC  
Sergeant Shawn M. Dougherty, Troop G

### ***Governor's Medal***

Trooper Bradley R. Muck, Troop H

### ***Governor's Medal of Valor***

Trooper Matthew W. Neely, Troop H

### ***Missouri State Employee of the Month***

March 2019 — Trooper Ashley E. Klempke, Troop F

### ***Department of Public Safety Employees of the Month***

January 2019 Sworn Employee of the Month — Trooper David L. Johnson, Troop D  
February 2019 Sworn Employee of the Month — Trooper Ashley E. Klempke, Troop F  
March 2019 Sworn Employee of the Month — Trooper Gary E. Gundy, Troop F  
April 2019 Non-Sworn Employee of the Month — Food Service Manager Kasey L. Green, Q/TND  
May 2019 Sworn Employee of the Month — Corporal John J. West, Troop E  
June 2019 Sworn Employee of the Month — Trooper Keaton L. Ebersold, Troop H  
August 2019 Sworn Employee of the Month — Corporal Blake D. Wunderlich, Troop E  
September 2019 Sworn Employee of the Month — Trooper Barbara M. Littrell, Q/DDCC  
October 2019 Sworn Employee of the Month — Trooper Joshua L. Dunmire, Troop I  
October 2019 Non-Sworn Employee of the Month — Communications Operator II Abigail L. Howard, Troop H  
November 2019 Non-Sworn Employee of the Month — Criminal Intelligence Analyst Shelby L. Lage, Q/MIAC  
December 2019 Sworn Employee of the Month — Corporal R. Michael Greenan, Troop G  
December 2019 Non-Sworn Employee of the Month — Communications Operator Trainee Jason L. Stephens, Troop D

# **Superintendent**

The Missouri State Highway Patrol is organized pursuant to Chapter 43 RSMo. The statutes within Chapter 43 RSMo. established the Patrol and designated the superintendent as being in command of the agency. The superintendent performs the functions and duties prescribed by Missouri law, administrative regulations, and directives from the governor.

The Missouri State Highway Patrol command structure includes six bureaus: Field Operations, Criminal Investigation, Administrative Services, Support Services, Technical Services, and Executive Services.



**Colonel Eric T. Olson**

# **Assistant Superintendent**

All six bureau commanders, the directors of the Professional Standards Division and Public Information and Education Division, and the Patrol's general counsel report directly to the assistant superintendent.

**Lieutenant Colonel  
Malik A. Henderson**



# Professional Standards Division

The Professional Standards Division provides management with a centralized investigative unit that conducts agencywide internal disciplinary investigations in a consistent, professional, impartial, and timely manner. The division's primary function is to ensure the integrity of the Patrol and its personnel, both commissioned and civilian employees. This is accomplished through a comprehensive and objective process of investigating allegations of employee misconduct.

The goal of the Professional Standards Division is to respond in an appropriate and timely manner to all allegations of misconduct through detailed investigations, not only to verify allegations, if true, but also to protect employees from false allegations. The division closely monitors departmental disciplinary procedures to promote uniformity and impartiality in the discipline process, identify potential problems and possible corrective actions, and safeguard the rights and due process protections of both citizens and employees. Additionally, the division recognizes employee conduct that represents the Patrol's Core Values through the issuance of formal commendations.

During calendar year 2019, the Professional Standards Division received 326 concerns and 90 commendations involving employees of the Patrol. Of the concerns received, 79 investigations related to issues of misconduct were



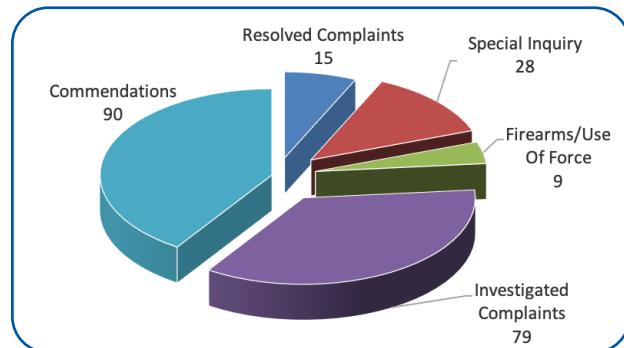
**Capt. Joseph L. Armistead  
Director**

conducted and the remaining 247 resulted in preliminary inquiries that did not merit a full investigation. Of the investigations, 13 were initiated by the public, 66 by Patrol employees, nine involved the use of deadly force, and 28 were special inquiries at the direction of the superintendent. Investigators assigned to the Professional Standards Division handled all investigations during 2019.

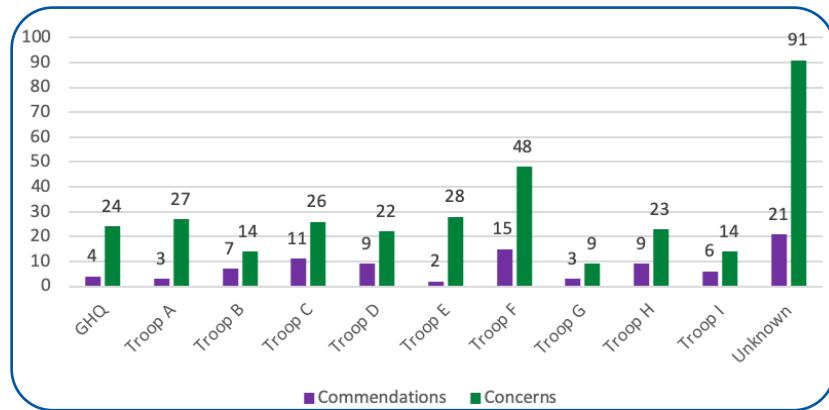
## Complaints By Year



## Summary Of Investigations



## Reports Of Commendation/Concern



# Public Information & Education Division



The Public Information and Education Division issued 96 news releases and 25 sets of public service announcements during 2019. PIED also reviewed and posted on the Internet an additional 95 news releases from the 13 public information and education officers assigned to the troops and the Division of Drug and Crime Control.

PIEOs presented approximately 1,451 programs on a variety of safety topics and provided 578 displays at events. PIEOs visited over 681 schools in 2019. The public information and education officers also handled 9,351 telephone contacts and 5,393 media contacts for the agency. The Patrol's new traffic safety video and program, "If I Could Just Go Back," was launched October 24, 2019.

## Division responsibilities:

- Press Conferences (organized statewide)
- Talking Points/Speeches (upon request)
- Brochures (review and creation)
- Patrol Annual Report
- Patrol News (bimonthly)
- Art Projects — 505
- Community Alliance Program Awards — 37
- Certificates — 835
- IDs/Commission Cards — 593
- Business Cards — 1,800
- Photo Prints — 513
- Photos Taken — 7,305
- Items Engraved — 327

PIED collaborated with the Patrol's MultiMedia Unit to create a new traffic safety video and program entitled, "If I Could Just Go Back." State Farm, Evergy, Farm Bureau, Operation Lifesaver, Bloomsdale Excavating Co. Inc., the family and friends of the late Mr. Dave Mudd, Missouri Electric Cooperatives, and The Builders' Association supported the project. The video's release was announced on October 24, 2019.

The Missouri State Highway Patrol communicated to 39,779 followers via 13 Twitter accounts during 2019. General Headquarters tweeted 457 times. On Facebook, 155,328 likes provided the public's positive reactions to posts. The Patrol posted 550 times in Facebook in 2019. The agency released a special Christmas post with its own version of the "12 Days of Christmas." The Christmas video was viewed over 61,000 times, reached 167,566, was shared 1,094 times, and acquired 2,071 reactions.

PIED employees have direct oversight for the Colonel Alvin R. Lubker Memorial Safety & Education Center. In

2019, the museum welcomed 3,133 visitors. Division members updated the Training Division, Gaming Division, Aircraft Division, Division of Drug & Crime Control, motor equipment, and impaired driving displays last year. Two small tables were added to the Safety & Education Center in 2019. The tables have plexiglass engravings of the Patrol patch, a trooper's campaign hat, and Otto-The Talking Car. By placing a piece of paper over one of the images and using a crayon, children can rub the image onto the paper to take with them as a memento of their visit.



*Children of all ages have enjoyed using crayons to transfer images of Otto-The Talking Car, a trooper's hat, or the Patrol patch onto paper while visiting the Colonel Alvin R. Lubker Safety & Education Center.*



*These Renick Elementary Students learned the importance of seat belts at a rollover demonstration on May 13, 2019.*

# FIELD OPERATIONS BUREAU

Major Gregory K. Smith is commander of the Field Operations Bureau with oversight responsibility for the Aircraft Division, Water Patrol Division, all nine troops, canine units, Major Crash Investigation Unit, and Special Weapons and Tactics teams, Filling a V.O.I.D. Program, and Field Training and Evaluation Program.



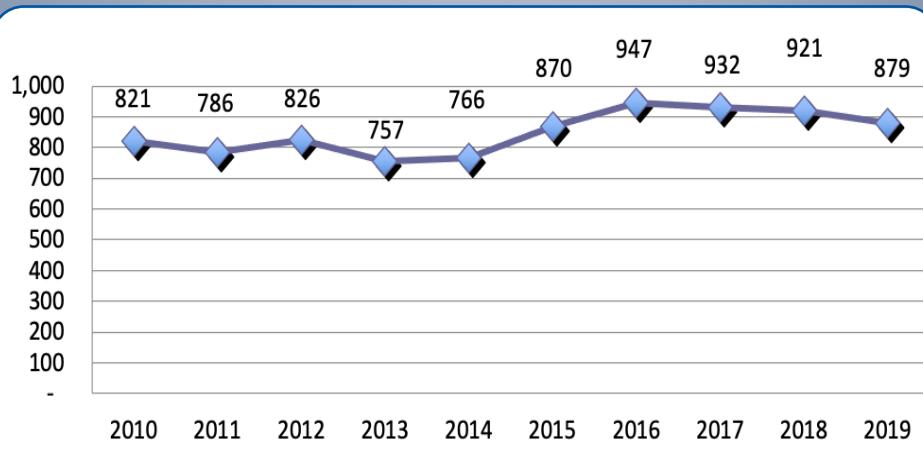
**Major Gregory K. Smith  
Commander**



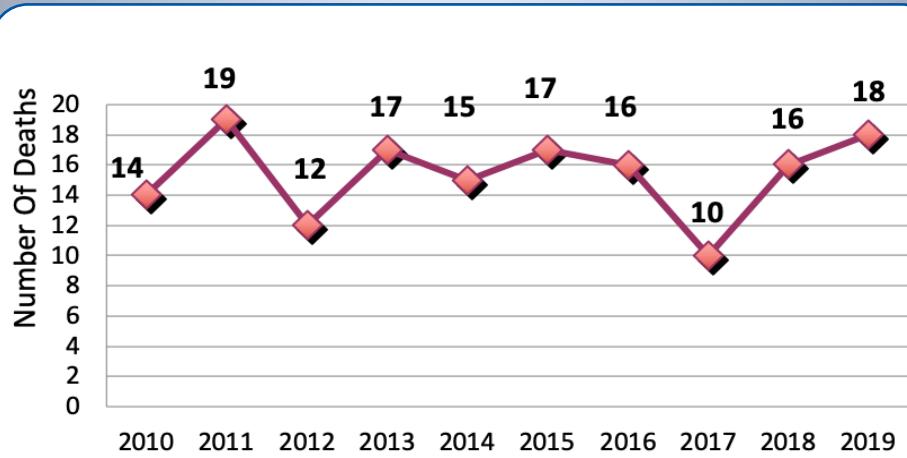
**Captain Norman A. Murphy  
Assistant Commander**

# Missouri Fatalities

## Traffic Fatalities



## Recreational Boating Fatalities



# Enforcement

## Canine (K-9) Program

The Missouri State Highway Patrol maintains 10 canine units which are assigned throughout the state. In 2019, Troop C re-established their interdiction unit and received their first canine in 10 years. During 2019, the Patrol received 403 requests for service. The canine teams conducted 328 searches of both passenger and commercial vehicles, seven building searches, and 18 tracking incidents. Tracking incidents include the search for escapees, subjects who have fled on foot, and search and rescue efforts. The canine units also conducted over 36 public appearances and canine demonstrations throughout the state for schools and civic organizations. Seizures credited to the canine units in 2019 include 431 pounds of raw marijuana, 33 pounds of THC concentrates, six pounds of THC edibles, nine pounds of methamphetamine, six pounds of cocaine, two ounces of heroin, one ounce of psilocybin mushrooms, as well as varying amounts of other illicit contraband. The canine units also can be credited with the location and seizure of approximately \$65,159 in United States currency. Canine units were responsible for the recovery of 17 firearms.

## Special Weapons & Tactics Teams

The Missouri State Highway Patrol's fully equipped SWAT teams are located in Troop A, Troop C, Troop D, and Troop F. The teams are comprised of officers assigned to regular road duty and Division of Drug and Crime Control, and personnel from the Communications Division. In 2019, the SWAT teams received 33 calls for service, which included five calls for negotiators. These activations included responding to barricaded suspects, high-risk search warrants, hostage situations, and man-hunts. In 2019, the SWAT teams received new CORE pole cameras, which replaced a 10-year-old camera system. The teams conducted 19 presentations for various civic organizations throughout the year. During 2019, the four teams had a combined total of 108 training days.

## Criminal Interdiction

Criminal interdiction remains one of the Missouri State Highway Patrol's top priorities. In 2019, troopers made 180 criminal patrol stops. During these stops, 276 subjects were arrested and 603 criminal charges were

sought. These stops resulted in the arrest of numerous felons and the seizure of over 4,913 pounds of contraband. During interdiction stops of 2019, troopers seized 3,556 pounds in raw marijuana, 154 pounds of THC concentrates, 46 pounds of THC edibles, 1,134 pounds of methamphetamine, 22.75 pounds of cocaine, 2,369 tablets of ecstasy, seven ounces of heroin, three ounces of psilocybin mushrooms, 42 weapons, and \$1,092,244 in United States currency.

## Motorcycle Unit

The motorcycle program has two units each in Troops A, C, D, and F. The motorcycle unit supports the primary mission of the Missouri State Highway Patrol through strict enforcement of traffic laws related to crashes. In 2019, the combined motorcycle unit provided 36 escorts throughout the state and assisted in over 49 public information displays. Members of the motorcycle unit were assigned to numerous hazardous moving, speed, and seat belt enforcement projects, and were visible in several construction zones throughout the state. During 2019, the motorcycle unit accounted for 6,100 enforcement contacts, which resulted in 5,956 arrests.

## Driving While Intoxicated Enforcement Projects

The Patrol's driving while intoxicated enforcement projects are funded by a grant from the National Highway Traffic Safety Administration through the Missouri Department of Transportation, Traffic and Highway Safety Division. In 2019, the Patrol conducted a total of 100 DWI saturations throughout the state. During these saturations, troopers contacted 3,626 drivers, issued 2,114 traffic citations, and arrested 166 drivers for being impaired. In addition to the traffic arrests, troopers made 308 misdemeanor arrests and 125 felony criminal arrests. The Patrol conducted nine DWI Wolfpack projects throughout the year in Troops A, C, and F. During the DWI Wolfpacks, troopers contacted 1,363 drivers. These stops led to 675 traffic arrests, of which 129 drivers were arrested for being impaired. In addition to the traffic arrests, troopers made 126 misdemeanor arrests and 31 felony criminal arrests.

*Continued on the next page.*

# Enforcement

## Operation C.A.R.E.

The Missouri State Highway Patrol participates in the Operation C.A.R.E. program, both on a national level and within the National Highway Traffic Safety Administration's Region VII. C.A.R.E. operations were conducted on all major highways throughout the annual holidays, as well as during both All-American Buckle-up Week and C.A.R.E. Lifesaver Weekend. In 2019, troopers with the Missouri State Highway Patrol made 748 DWI (alcohol/drug) arrests, 13,250 speed arrests, 5,730 seat belt arrests, 216 child restraint violation arrests, and 1,963 drug arrests during designated C.A.R.E. periods. Troopers also recorded 8,133 motorist assists and investigated 4,091 crashes during C.A.R.E. operations.

## Major Crash Investigation Unit

The Patrol's Major Crash Investigation Unit is comprised of four teams with offices located in Higginsville, MO, Wentzville, MO, Rogersville, MO, and Jackson, MO. Each team is assigned four officers for a total of 16 full-time crash investigators. The following details represent the number of crashes reconstructed and crime scene investigations completed by each team: Team 1, Higginsville — 23; Team 2, Wentzville — 25; Team 3, Rogersville — 21; and Team 4, Jackson — 26. MCIU personnel completed 348 technical supplements and assisted the Division of Drug and Crime Control with 16 crime scene investigations in 2019.

The MCIU continues to assist Patrol members and other agencies with the mapping of homicide scenes, crash data retrieval system downloads, photography of crash scenes, mapping, and comprehensive crash scene analysis. As technology continues to advance, MCIU investigations have become more complex. Their capabilities through the implementation of an advanced physics simulator, video analysis software, and unmanned aerial vehicles have resulted in reduced road closure times and a highly technical and comprehensive report.

## Click It or Ticket

The Click It or Ticket operation is an occupant protection Selective Traffic Enforcement Program. During 2019, the Missouri State Highway Patrol utilized several types of enforcement projects to enhance public awareness and

educate drivers about the hazards of not wearing safety belts. Maintaining a high visibility during these operations is instrumental for increasing public awareness and affecting increased seat belt usage. As a result of the traffic stops during these campaigns, the following arrests were made:

- 3,027 Seat Belt
- 109 Child Restraint
- 841 DWI
- 5,161 Speed
- 11 Careless & Imprudent Driving
- 20 Following Too Close
- 544 Non-Moving Violations
- 706 Misdemeanor Drug Violations
- 83 Other Misdemeanor Violations
- 220 Felony Arrests
- 154 Driver License Violations (No DL, DWS/DWR)

*Additionally, 23,696 warnings were issued.*

## Filling a V.O.I.D.

### (Victims of Impaired Drivers)

The Missouri State Highway Patrol provides comprehensive assistance to victims of DWI-related crashes through the Filling a V.O.I.D. (Victims of Impaired Drivers) program. Troopers and a civilian victim advocate help victims and their families obtain assistance from victim service providers. The Patrol provided assistance to 33 children, 221 adults, and 24 elderly crime victims in 2019.

## Operation Dry Water

The Patrol's marine operations troopers took part in Operation Dry Water, a national crackdown on impaired boaters July 5-7, 2019. Troopers arrested a total of seven people statewide for boating while intoxicated, contacted 401 vessels and 2,163 boaters, and issued 132 boating violation summonses and 723 warnings. Marine operations troopers issued 32 summonses for non-boating violations during the 2019 Operation Dry Water weekend.



# Troop A

Organized in 1931. • Located in Lee's Summit, MO. • Serves 13 counties.

Trooper Daniel W. Schubert accepted a Lifesaving award from the Kansas City Metropolitan Chiefs and Sheriffs Association for saving the life of a motorist who was involved in a motor vehicle crash.

On October 2, 2019, the 25th Annual Corporal Michael E. Webster blood drive took place. The event netted 31 units of blood, all in the memory of Cpl. Webster. One pint of blood can save up to three lives, thus many lives were saved as a result of the donations.

Troop A personnel kicked off the holiday season with the 17th Annual Trooper Michael Newton Toy Drive, which resulted in over \$20,000 worth of toys being delivered to children at the Ronald McDonald House and University of Kansas Medical Center.

On Tuesday, December 10, 2019, the national media press conference for the annual Drive Sober or Get Pulled Over campaign was launched at the Liberty Memorial World War I Museum in Kansas City, MO. U.S. Department of Transportation National Highway Traffic Safety Administration Acting Administrator Mr. James Owens and Colonel Eric T. Olson were among the special guests to address the media regarding their support and collaboration of the Driver Sober or Get Pulled Over campaign.

Troop A's Special Enforcement Zone coordinated and planned interdiction projects throughout the year. The unit's interdiction efforts resulted in the arrest of 141 individuals and the seizure of the following drugs and weapons:

- 1,799 lbs. of marijuana
- 8.14 lbs. of marijuana edibles
- 12.68 lbs. of THC liquid
- 6.3 lbs. of methamphetamine
- 4 weapons

Troop A commercial vehicle inspectors, commercial vehicle officers, and CVETs conducted 12,283 inspections which included 3,738 out-of-service violations.

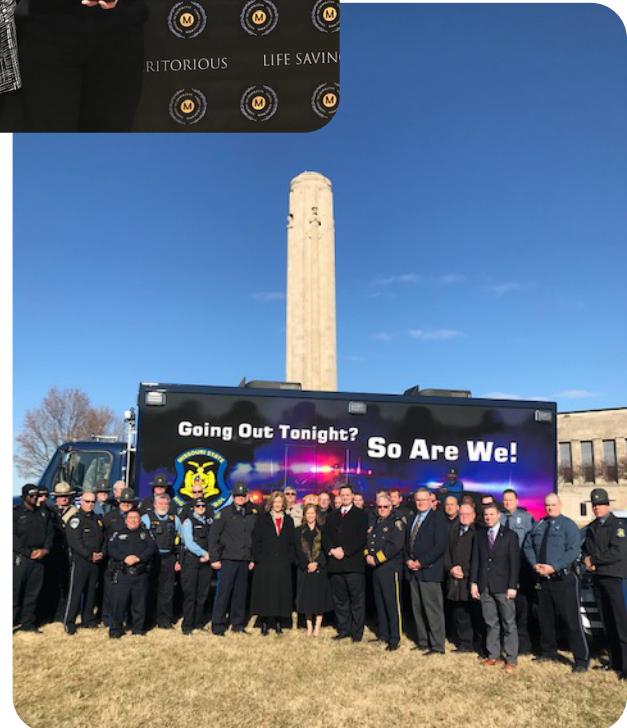
The Troop A Motor Vehicle Inspection unit continued their excellent performance by examining over 6,200 vehicles and 2,800 buses, and recovering 106 stolen vehicles. One of the vehicles was stolen in Overland Park in 1992. The recovery was highlighted by Fox News.



**Capt. Scott A. Shipers  
Commanding Officer**



*Tpr. Daniel Schubert accepted a Lifesaving award accompanied by his wife, Michelle.*



*The national Drive Sober or Get Pulled Over campaign kicked off in Kansas City, MO, at the WWI Memorial.*



# Troop B

Organized in 1931. • Located in Macon, MO. • Serves 16 counties.



**Capt. James E. Wilt  
Commanding Officer**

On January 14, 2019, Troop B staff presented Mr. Ollie "Butch" Pennewell with an Honorary Trooper certificate. Pennewell is a private pilot who located the body of Ms. Rafaella M. Stroik after she drowned in Mark Twain Lake in November 2018. Stroik was a ballerina who went missing from the St. Louis area that same month. The story drew national media attention. Pennewell selflessly dedicated his time, skills, and service during a large search for a missing person.

On March 9, 2019, 16 Troop B area high school students representing 14 high schools completed the 2019 Troop B Student Alliance Program. The program was held on two consecutive Saturdays at Troop B Headquarters. This was the 9th Student Alliance Program held at Troop B.

On May 15, 2019, the Moberly Optimist Club presented Trooper Keegan E. Kindle with their Officer of the Year Award. The Moberly Optimist Club recognizes an officer from each law enforcement agency in Randolph County every year. Colonel Eric T. Olson served as keynote speaker for the award ceremony.

On August 15, 2019, Troop B staff presented an Honorary Trooper certificate to Mr. Ryan Johnson for his assistance after the overnight burglary of two Troop B cell phone stores. Johnson, an employee of Chariton Valley, was at home when he was notified of an alarm sounding at the Macon Chariton Valley Wireless store. Johnson lives near the store in question. Just after receiving the phone call, Johnson saw a suspicious truck in his driveway. Johnson left his residence, began to follow the vehicle, and called law enforcement. Johnson maintained sight of the suspect vehicle until law enforcement could respond to the area. Johnson's actions resulted in the recovery of approximately \$148,000 of stolen property and ended a crime spree. The investigation involved multiple jurisdictions across seven states.

On November 11, 2019, 15 people completed Troop B's 15th Community Alliance program. The program was hosted at Troop B on 10 consecutive Monday nights.

During 2019 Troop B troopers made 447 driving while intoxicated arrests and 1,214 drug arrests. There were 30 traffic fatalities and two drownings in Troop B during 2019.



*Tpr. Barb M. Littrell is seen surrounded by her family after accepting the DPS Sworn Employee of the Month Award on September 30, 2019, at Troop B.*



*Tpr. Kelly M. Hoover fuels up at a Casey's in Lewistown, MO, on May 31, 2019.*



*(l to r) MVI III Nate L. Winkler, MVI Sprv. Mike P. Kelly, and Chief MVI Jon W. Butner, all Troop B, inspect a school bus in February 2019.*



# Troop C

Organized in 1931. • Located in Weldon Spring, MO. • Serves 11 counties.

On January 12, 2019, a major snow storm hit the Troop C area. Heavy bands of snow fell in areas surrounding St. Louis at rates of one to two inches per hour and greatly affected the Missouri Department of Transportation's ability to remove snow from the highways. Interstate 44 in St. Louis County was shut down for nearly 11 hours due to crashes and slide-offs. During this time, hundreds of motorists were stranded on the interstate. Troopers and officers from local departments walked car to car to check on the occupants, making sure they had food and water. They also checked that drivers had enough gas in their vehicles to keep their vehicles running and warm until the roadway was reopened.

On April 11, 2019, members of Troop C assisted with the implosion of the Missouri River Bridge in Franklin County. Troopers provided traffic control and maintained a safe perimeter as thousands were on hand to witness the event. Marine operations troopers were stationed on the Missouri River to keep onlookers from getting too close during the implosion.

Troop C provided personnel to assist the Recruiting & Community Outreach Division with its 3rd Annual Youth Academy Program, from July 8-12, 2019, at Sunnyhill Adventures, in Dittmer, MO.

On October 11, 2019, members of Troop C delivered toys collected during the Trooper James Bava Toy Drive to St. Louis Children's Hospital. Tpr. Bava was killed in the line of duty in 2015.

On October 15, 2019, members of Troop C began working Interstate 70 in St. Louis city due to the increase in violence in the St. Louis area.



**Capt. Stephen B. Ferrier  
Commanding Officer**

Troopers helped remove violent offenders through the enforcement of traffic laws.

On November 6, 2019, MADD "Heroes for Heroes" Law Enforcement and Community Partners Recognition Banquet took place at the Ameristar Casino in St. Charles, MO. MADD honored 14 members of Troop C for their dedicated service in removing impaired drivers from the roadway in 2019.



*Troopers conduct a traffic stop on I-70 in St. Louis city as part of a special detail.*



*Troopers directed traffic and assisted motorists during a heavy snow storm that shut down roadways.*



*Troopers assisted with the historic bridge implosion of the Missouri River Bridge in Franklin County.*



# Troop D

Organized in 1931. • Located in Springfield, MO. • Serves 18 counties.



**Captain John M. Enderle  
Commanding Officer**

In 2019, Troop D was once again affected by severe weather conditions, including tornados and major flooding. On April 30, 2019, a tornado struck the communities of Ozark, MO, and Rogersville, MO. Troop D personnel responded to the areas affected and located numerous homes damaged or destroyed. Fortunately, only minor injuries were reported during this incident.

On May 21, 2019, troopers responded to assist in rescuing a 17-year-old female who had been washed downstream during heavy rainfall in the Carl Junction, MO, area. The victim's vehicle became disabled in Turkey Creek the night of May 20, 2019, approximately two miles upstream from where she was located. Sergeant Mark D. Green and Trooper Matthew R. Young navigated the waters and rescued the young lady as Trooper Kotter J. Kasischke assisted from the shore.

On May 22, 2019, a tornado struck the communities of Carl Junction and Golden City, MO. Multiple homes were damaged or destroyed and three people lost their lives. Tragically, the storm directly affected the Patrol family; two of the three fatalities were the grandparents of an employee.

On June 23, 2019, massive amounts of rainfall affected Southwest Missouri. After a home was washed away by flood waters, Corporal Walter L. Burr and Trooper Kotter Kasischke rescued a mother and infant child who had exited the home and were found clinging to a tree. Unfortunately, a third resident of the home was unable to get out and drowned. Her body was located downstream a few days later.



*Storm damage in Carl Junction, is shown.*



*The home of an employee's grandparents once stood here. Notice the red truck, which is still parked where the garage was located.*



*Sgt. Mark Green and Tpr. Matt Young rescue a teen washed downstream in Turkey Creek.*



*This photo provides an aerial view of flooding in Anderson, MO.*



# Troop E

Organized in 1931. • Located in Poplar Bluff, MO. • Serves 13 counties.

Corporal John J. West was named the May 2019 Department of Public Safety Sworn Employee of the Month for his foresight and swift actions. Cpl. West responded to assist the Poplar Bluff Police Department at a residence where shots had been fired. Equipped with his first aid kit, he entered the residence and found one person deceased and two others injured. Cpl. West and a Poplar Bluff officer began treating the more seriously injured patient by applying direct pressure, creating a makeshift tourniquet when the tourniquet in the first aid kit was not large enough, and packing a gunshot wound in the neck of an injured woman. The patient might have bled to death if not for Cpl. West's actions.

Troop E personnel assisted the Recruiting & Community Outreach Division from June 2-7, at a Patrol Youth Academy. The academy welcomed 28 high school aged cadets to Eagle Sky of The Ozarks, in Patterson, MO.

On July 1, 2019, Captain Jeffrey N. Vitale retired after serving the citizens of Missouri for over 34 years. Captain Philip E. Gregory was named the new captain of Troop E. Prior to his promotion, Capt. Gregory served as a district lieutenant with the Division of Drug and Crime Control.

Corporal Blake D. Wunderlich was August 2019 Department of Public Safety Sworn Employee of the Month for his actions following a traffic stop. The original incident occurred on October 20, 2018, while Cpl. Wunderlich was patrolling in an area with high violent crime rates in Charleston, MO. Cpl. Wunderlich stopped a vehicle with four men inside.

His suspicion of criminal activity led to a search of the vehicle where the trooper discovered a stolen handgun. All four occupants of the vehicle, who were suspected gang members, were arrested for various offenses. One of them was indicted federally for a weapons offense and is still at large.

On November 30, three people drowned in two separate incidents in Bollinger County. After several inches of rain, the low water crossings in the area were covered. In the first incident, a 33-year-old man drove his vehicle containing three children ages eight, five, and two, into the flooded crossing. The vehicle was swept away and all four occupants entered the water. As a result,



**Capt. Philip E. Gregory  
Commanding Officer**

the eight- and five-year-old children perished. A few hours later, another vehicle traveled into a low crossing and was swept downstream. The male driver perished.



*Corporal's Conrad Purnell and Shayne Talbert enjoyed a laugh during the 2019 Patrol Youth Academy.*



*On February 7, 2019, a strong storm tore through the Doniphan area causing serious damage to buildings of a local boat dealership.*



# Troop F

Organized in 1931. • Located in Jefferson City, MO. • Serves 13 counties.



A winter storm on February 15, 2019, contributed to multiple traffic crashes on U.S. Highway 54 in Miller County. The chain-reaction event involved approximately 30 vehicles and shut down westbound U.S. 54 for over four hours. Incredibly, no one was seriously injured in the initial or secondary crashes.

In May 2019, Troop F welcomed a new troop commander, Captain Corey J. Schoeneberg.

At approximately 7:15 p.m. on May 15, one adult and four children were killed in a single vehicle crash on U.S. 54, near Eldon, MO. The children were six months old, and three, four, and eight years old. The preliminary investigation revealed the driver of the sport utility vehicle lost control of her vehicle, crossed the median, and overturned several times. The adult and two of the children were ejected. Probable contributing circumstances included excessive speed and alcohol. It was determined the adult and two of the children were not restrained and child restraint devices were improperly used.

There were no fatalities in Eldon, MO, or Jefferson City, MO, when a tornado ripped through Miller and Cole counties late on May 22. With thunder still booming, members of Troop F responded to assist residents and did so for the next several days. Many homes and businesses sustained significant damage and both communities continue to recover.

Troop F conducted a Community Alliance Program beginning on Thursday, September 19, and concluding with an awards banquet on Thursday, October 24, 2019. The program provided several citizens personal interaction with Troop F employees and unique insight to the the Patrol's mission and responsibilities.

On December 4, Sergeant Steven B. Johnson stopped an SUV on Interstate 70 in Cooper County for crossing



**Capt. Corey J. Schoeneberg  
Commanding Officer**

the centerline. Trooper Nathan D. Wallace and K9 Rony arrived to assist and went to work. The resulting search revealed 22,200 THC vape cartridges worth approximately \$1.1 million. A 67-year-old man from North Carolina and his 23-year-old son were arrested.



*Tpr. Christina Sumner returns to port after taking some children on a cruise for Wishing On A Ride at Lake of the Ozarks. (The annual event is held in cooperation with the Make-A-Wish Foundation and provides powerboat rides to children and adults with disabilities and serious medical conditions.)*



*K9 Rony poses in front of 22,200 THC vape cartridges seized during a traffic stop on I-70.*

*Eastbound U.S. 54 in Miller County was shut down for several hours during a winter storm on February 15, 2019.*



# Troop G

Organized in 1946. • Located in Willow Springs, MO. • Serves 9 counties.

After 28 years of dedicated service, Captain Mark G. Inman retired. Captain Bruce D. Fiske assumed command of Troop G on March 1, 2019.

For many years, there were no officer-involved shootings in the Troop G area. In 2018, one officer-involved shooting occurred. During 2019, Troop G experienced three officer-involved shootings, a 200 percent increase.

On May 4, 2019, Troop G officers were requested to assist in a pursuit after a subject fired on Cabool officers during an attempted traffic stop. Troop G troopers joined in the pursuit, which traveled from Texas County into Douglas County. The suspect's vehicle became disabled in a field where he fatally shot himself.

On July 5, 2019, two Troop G troopers accompanied deputies with the Wright County Sheriff's Department as they attempted to serve a search warrant at a residence in rural Wright County. As they approached the residence, a male suspect confronted officers in the yard, produced a handgun, and began firing at officers. They returned fire fatally wounding the man. During the exchange of gunfire, a Wright County deputy was shot in the leg. Following the shooting, investigators successfully served the search warrant. They located a marijuana growing operation inside the residence and an assault-style weapon equipped with a silencer.

On August 16, 2019, Troop G troopers were assisting the Carter County Sheriff's Department executing a court order to remove a subject from a residence near Van Buren, MO. After unsuccessful attempts to contact the occupant, a Carter County deputy sheriff forcibly opened the front door and immediately was fired upon by a male suspect inside the residence. The deputy was struck by five rounds and a trooper was struck once in the shoulder. Two troopers pulled the deputy to safety. The deputy survived the shooting, but suffered disabling injuries. The trooper's vest stopped the bullet, resulting in

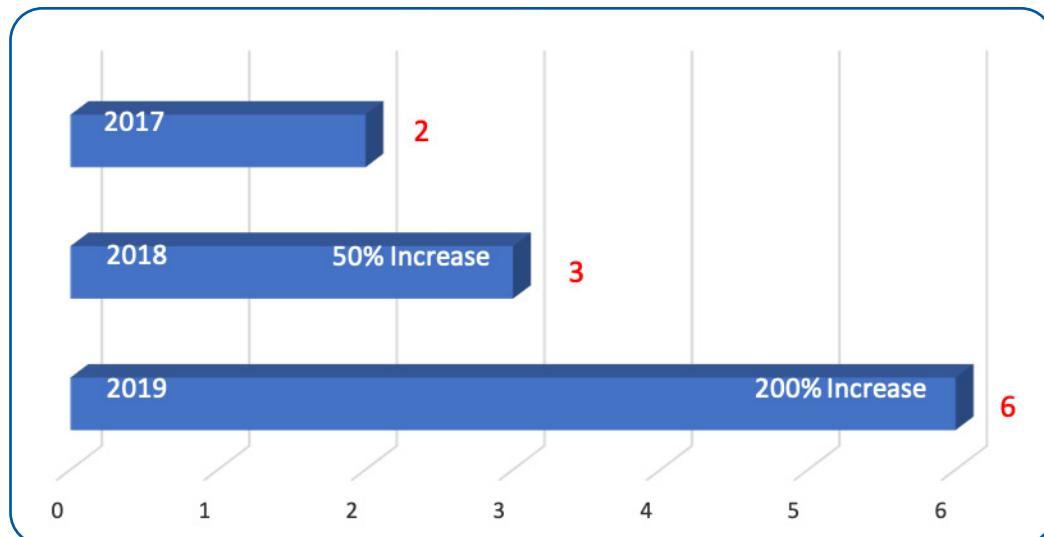


**Capt. Bruce D. Fiske  
Commanding Officer**

him sustaining minor injuries. The suspect surrendered to the Troop C SWAT team later that day.

During the last three years, Troop G has experienced an increase in fatal crashes involving all-terrain and utility vehicles. In 2019, a total of six people was killed. Four of the fatalities occurred in a 30-day period during late May and June. The attached graph depicts the percentage of increase in the last three years.

## ATV/UTV Fatalities





# Troop H

Organized in 1946. • Located in St. Joseph, MO. • Serves 15 counties.



Capt. Clark N. Stratton  
Commanding Officer \*

On January 22, 2019, Trooper Keaton L. Ebersold was advised of a possible rolling domestic on Interstate 29 in Atchison County. Tpr. Ebersold and Rockport Chief of Police S. Sherwood stopped the tractor trailer on Interstate 29, and the driver immediately exited the vehicle and ran back to the officers. Tpr. Ebersold approached the vehicle and observed the female holding a cocked flare gun to a small child's head. While speaking with her, Tpr. Ebersold noticed she lowered the gun from the child's head. At that time, the trooper lunged at the female and secured the flare gun. The female was taken into custody and the child put into protective custody. Tpr. Ebersold later accepted the June 2019 Department of Public Safety's Sworn Employee of the Month award recognizing his actions.

Beginning in March 2019, Troop H dealt with record flooding. Troop H marine operations troopers responded to 138 rescues/evacuations due to the extensive flooding. Marine operations troopers from other troops were brought in to assist. In addition to the Missouri River, this flood season saw many secondary waterways in several counties at record levels.

On May 31, 2019, Troop H received information of a small, red passenger car (whose driver shot into two vehicles just south of Cameron, MO) traveling northbound on Interstate 35. The drivers of both vehicles sustained nonlife-threatening injuries. Trooper Nicholas A. Regan intercepted the vehicle and a pursuit ensued northbound on Interstate 35 from the 54-mile marker. The suspect fired shots at Tpr. Reagan striking his patrol car, and Tpr. Regan returned fire. As the suspect vehicle neared exit 64 it traveled off the east side of the roadway and overturned. The suspect was found deceased inside the vehicle.

On August 2, 2019, Communications Operator II Abigail L. Howard was at Walmart Supercenter in St. Joseph, MO, when she observed a man collapse. Comm. Oper. Howard called 911 and administered CPR to the man for 10 minutes until paramedics arrived and relieved her. Doctors told the family that the initial first aid Comm. Oper. Howard provided saved the man's life.

Comm. Oper. Howard accepted the October 2019 Department of Public Safety Non-Sworn Employee of the Month award recognizing her actions.



On October 7, 2019, Gov. Michael Parson presented Tpr. Matthew W. Neely with a Medal of Valor for his actions in an incident where he and a suspect exchanged gunfire. The suspect was wounded and captured.



On October 7, 2019, Gov. Michael Parson presented Tpr. Bradley R. Muck with a Governor's Medal for his actions during a volatile standoff with more than 200 offenders at the Crossroads Correctional Center in Cameron, MO.

\* Effective 3/01/2020



# Troop I

Organized in 1950. • Located in Rolla, MO. • Serves six counties.

The year began with several noteworthy illicit substance seizures along Interstate 44 that included over 100 pounds of marijuana. A separate seizure involving ecstasy also occurred along I-44. Because of these seizures and his hard work throughout the year, Trooper Joshua L. Dunmire was named October 2019 Department of Public Safety Sworn Employee of the Month.

Troop I welcomed its new troop commander, Captain Edwin A. Blaylock, after the retirement of Captain James W. Remillard in June. Troop I Lieutenant Bruce D. Fiske was promoted to captain and designated troop commander of Troop G, Willow Springs. Troop I Sergeant Robert G. May was promoted to lieutenant and joined Capt. Blaylock's staff.

Heavy rain created flooding issues for Troop B and Troop H earlier spring 2019. Thus, Troop I marine troopers assisted those troops for five days.

There were a few noteworthy weather-related events in 2019. A brief weather incident caused flash flooding and led to marine operations troopers launching watercraft to search for overdue floaters. Sergeant Jason H. Glendenning and Corporal Tyler G. Zimmerman rescued overdue floaters who were lost on the Gasconade River after an overnight trip. The rescue occurred on August 24, after the Gasconade River had risen approximately eight feet. The two men lost all their gear and were found holding on to a tree. They were still in their boat when troopers arrived.

Corporal Jonathon D. Fariole was driving near the veterans home in St. James, MO, late summer, when he noticed a gentleman sitting on a bench. He stopped and joined the veteran on the bench for some casual conversation. They reportedly had a great visit which was caught on camera by a passerby. The picture went viral. Cpl. Fariole's actions reinforced the importance of community policing and the genuine compassion of our troopers.



**Capt. Eddie A. Blaylock  
Commanding Officer**



*Troop I employees (MVI III Tyler Mathis, front) worked hard to inspect all school buses in their area.*



*Cpl. Doug Pfeifer, Sgt. Lance DeClue & K9 Bruno, Tpr. Shawn Blackston, and Tpr. Eric Goans, all Troop I, spoke with students at Dixon Elementary School and introduced them to K9 Bruno. Afterward, they met Maria, who is the daughter of DE III Cassie Sinden, Troop I.*

# Aircraft Division

The Missouri State Highway Patrol's Aircraft Division fleet consists of three helicopters, five single-engine airplanes, and one twin engine King-Air. These aircraft are operated by 11 full-time pilots and supported by two aircraft maintenance specialists and one administration office support assistant.

On May 23, 2019, aircraft operations were moved to the Columbia airport and office space was secured at the SEMA warehouse training room in Jefferson City. The next day, water from the Missouri River began to flood Jefferson City airport property. On May 25, 2019, both runways were covered and almost two feet of river water stood in the Highway Patrol hangar. The river at Jefferson City remained high for the next several weeks and crested on June 5, 2019, at a height of 33.4 feet, resulting in approximately four feet of water in the Patrol hangar. After extensive clean-up of the Patrol hangar, the Patrol helicopter and single engine airplanes returned to Jefferson City in July. The KingAir returned to the Patrol hangar in September. Currently, normal flight operations and maintenance have resumed from the Jefferson City airport. Office areas were not serviceable, however, due to flood damage. As of December 2019, office space for division pilots and support personnel remained at the SEMA warehouse awaiting hangar repairs.

During 2019, a camera and an ARS mapping system were installed on a single engine airplane. The ARS is an advanced mapping system which overlays highway and business names onto the camera's video screen in real time. Pilots use this mapping system to direct troopers on the ground to an aggressive driver or fleeing suspect. This approach allows those officers to terminate a pursuit



**Capt. David K. Striegel**  
Director

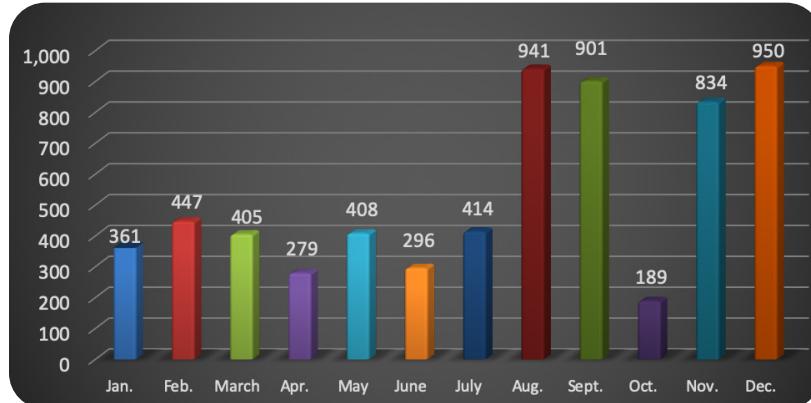


*Aircraft Division personnel, with the assistance of Tpr. Steven Washabaugh, leave the Patrol hangar after surveying flood damage on June 4, 2019.*

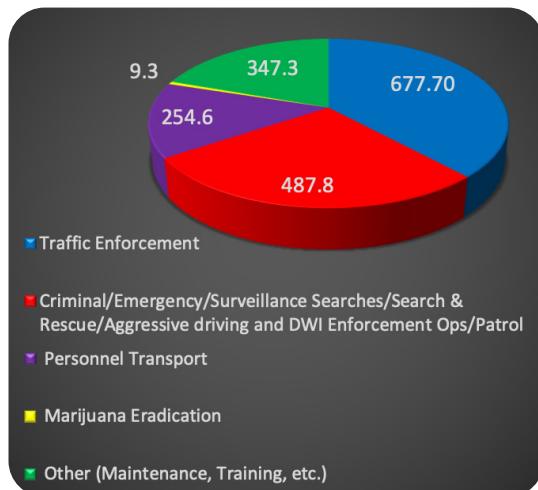
and follow at a safe distance, thus increasing safety for the motoring public while still providing the opportunity to apprehend a fleeing driver. During 2019, Aircraft Division assisted with 43 vehicular pursuits resulting in an apprehension 39 times (90 percent success rate).

The Aircraft Division provided personnel transport for elected officials, members conducting criminal investigations, and other state agencies. Flights traveled to various airports in Missouri and to locations in Iowa, Nebraska, Texas, and Wisconsin in 2019.

## 2019 Enforcement Contacts



## 2019 Flight Hours



# Water Patrol Division

The Water Patrol Division provides oversight of the Patrol's marine operations function, including the training of marine operations troopers. Administrative management of the boater education, navigational aids, and regatta programs are a primary function. The division also manages and coordinates the Patrol's Dive Team.

## Boater Education

All boaters born after January 1, 1984, are required to take a boater education course and possess a boater education card while operating a vessel on Missouri lakes. This includes personal watercraft operators. The attendance in Patrol-sponsored courses continues to remain high, as does awareness of our state mandatory education requirements.

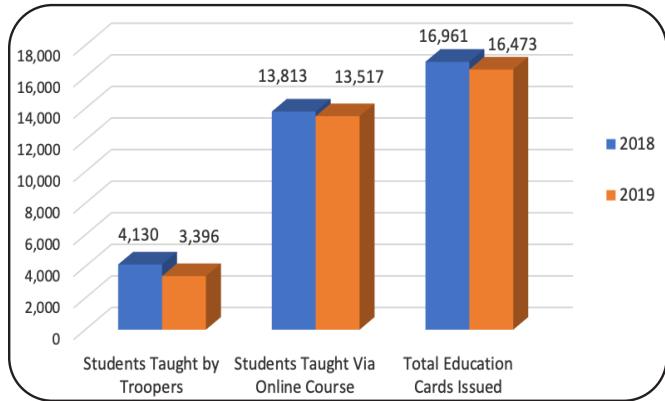
## Navigational Aid Regulation

The Water Patrol Division issues permits for all buoys and other navigational aids in Missouri. Over 5,000 buoy permits are maintained in the Patrol's automated buoy system. Buoy audits are completed by marine operations troopers each year on a percentage of the existing buoy permits to ensure compliance. Applications are approved based on state regulations after being investigated by a marine operations trooper and heard by the Patrol's Buoy Committee at a public hearing.

## Regattas

Regattas and organized events, such as parades, races, and fishing tournaments, require a permit from the Water Patrol Division. In 2019, 1,892 regatta applicants

## Boating Education



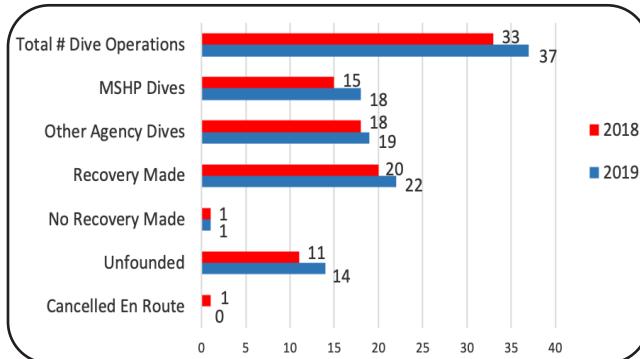
**Capt. Matthew C. Walz**  
Director

were granted permits. The division ensures permitted regattas do not create a danger to public safety or unduly disrupt navigation.

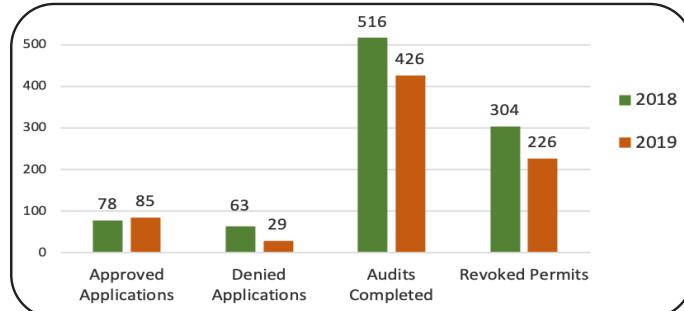
## Dive Team

The Missouri State Highway Patrol Dive Team consisted of 13 divers in 2019, and was comprised of members assigned to both the highway and marine operations functions. Divers were requested to assist federal, state, and local agencies last year. Dive operations included searches for bodies, weapons, vehicles, stolen items, and other public safety-related dives.

## 2019 Dive Operations



## Navigational Aid Regulation



# Criminal Investigation Bureau

Major Sarah L. Eberhard is commander of the Criminal Investigation Bureau with oversight responsibility for the Crime Laboratory, Drug and Crime Control, Gaming, and Governor's Security divisions, and for the Missouri Information Analysis Center.



**Major Sarah L. Eberhard  
Commander**

# Crime Laboratory Division

The Crime Laboratory Division provides forensic science support to the Missouri State Highway Patrol as well as over 600 other local, state, and federal law enforcement agencies. The eight laboratories in the division analyze physical evidence recovered from criminal investigations and offer forensic services in drug analysis, DNA casework, DNA databasing, toxicology, firearms and toolmarks, latent prints, and trace evidence.

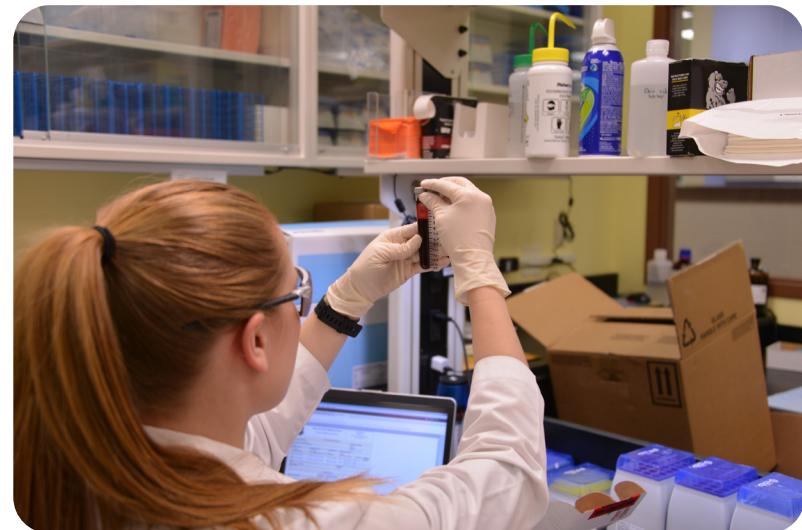
In 2019 the Crime Laboratory Division received 30,201 cases, a three percent increase from 2018.

Significant events in 2019:

- Pursuant to retirements of laboratory evidence technicians at the Troop B and G laboratories and a vacated position at the Troop A kiosk, locker systems have been purchased allowing law enforcement officers to lock evidence securely in a locker instead of delivering to a person at the laboratory counter. The vacated positions will be transferred to other locations in the laboratory system.
- The CLD received five new FTE positions in the 2020 budget. As a result, CLD formed a new DNA Screening Section consisting of one supervisor, three criminalists, and one forensic laboratory technician. The primary duties of the new section will be to screen sexual assault kits prior to the kits undergoing DNA analysis by the DNA Casework sections.
- The Crime Laboratory Division, in conjunction with the Attorney General's Office, established contracts to outsource the testing of sexual assault kits. In addition to the SAKI grant previously awarded to the AGO, the laboratory received \$1 million in funding to outsource sexual assault kits. With the contracts and funding, the laboratory will be able to outsource over 700 backlogged kits, and the AGO will be able to outsource approximately 1,250 of the previously untested kits.
- The construction of a new 8,000-square-foot addition to the General Headquarters Laboratory began. This addition will house all DNA operations and is expected to be completed in 2020.
- The Crime Laboratory Division underwent the first full assessment under ANSI National Accreditation Board. Seventeen assessors spent a week on site at laboratory locations throughout the state reviewing and verifying the work performed and ensuring it is in compliance with the international standards.



**Mr. Brian K. Hoey**  
Director



*Criminalist II Mary Bouschard works in the Toxicology Section of the Crime Laboratory Division. Here, she is testing blood for drug and alcohol content.*

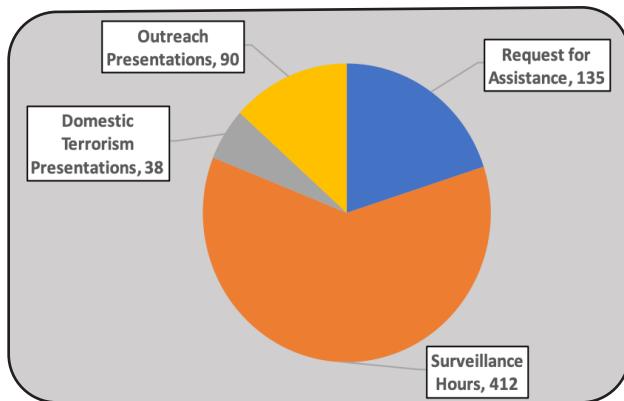
# Division Of Drug & Crime Control



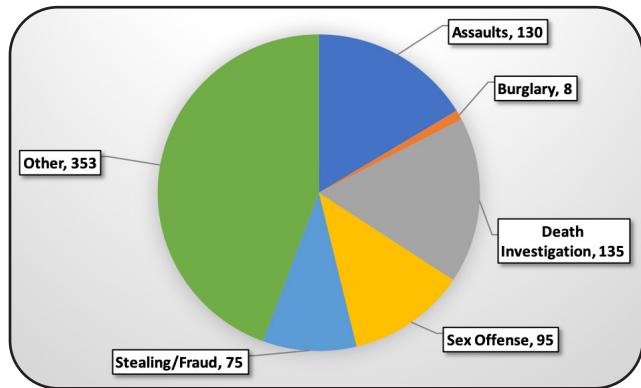
In 2019, the Division of Drug and Crime Control included the following: Criminal Investigative Units, which include rural crimes investigators and illegal gaming investigators; Polygraph Examiners; Interdiction for the Protection of Children Unit; Digital Forensic Investigative Unit; Bomb Squad/Technical Services Support Unit; Narcotics/Vice Unit; Organized Crime/Anti-Terrorism Unit; Public Information and Education Unit; Violent Crime Support Unit; and HIDTA (High Intensity Drug Trafficking Area).

The following charts depict 2019 activity for some of the units within DDCC.

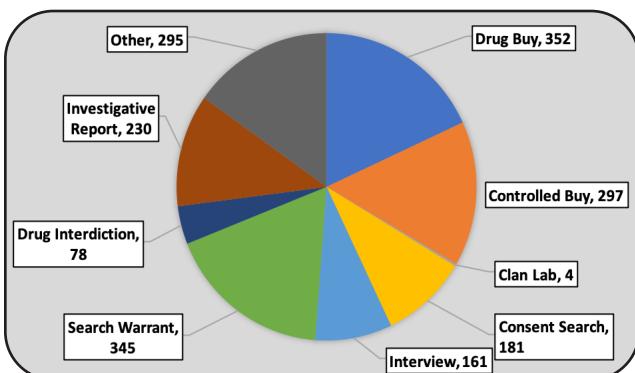
## Organized Crime



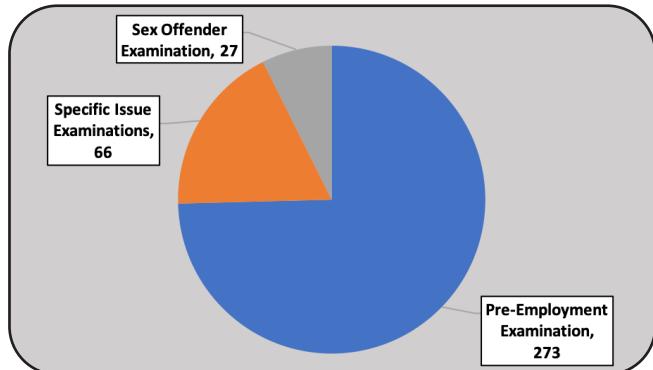
## Criminal Investigative Unit Cases



## Narcotics/Vice Unit Cases



## Polygraph Examinations



# Gaming Division

The Gaming Division has an authorized strength of 124 members and three civilian employees. The division is divided into three primary units: Administrative Services, Investigative Unit, and Enforcement. Administrative Services personnel oversee division motor equipment/fleet management, training, criminal records/case management, overtime, recruiting, personnel actions, special projects, and division property control.

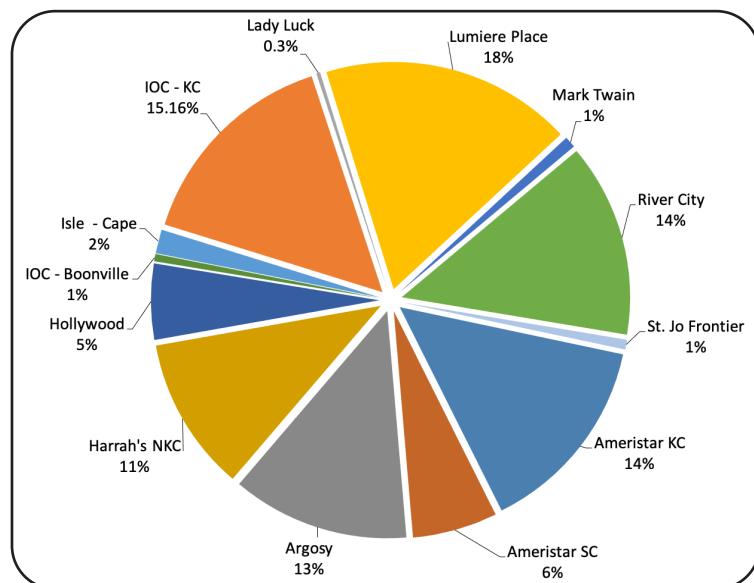
The Investigative Unit conducts comprehensive background investigations of individuals, companies, and suppliers applying for licensure with the Missouri Gaming Commission. This section is also responsible for conducting specialized investigations related to gaming offenses, white-collar crimes, and public corruption cases, as well as investigations related to Missouri's charitable gaming industry and statutory compliance reviews for all fantasy sports operators. There are currently six Class A (corporate) licensees, 13 Class B (riverboat) licensees, 21 supplier/manufacturing companies, and 8,027 active occupational licensees, all of which had required some level of investigative and regulatory oversight by Patrol members. During 2019, investigators were involved with a total of 83 investigations. Of those, six were fantasy sports operators. The unit is also responsible for providing oversight and conducting investigations related to Missouri's 216 licensed charitable gaming operations; initiating seven charitable gaming investigations.

During 2019, members assigned to the enforcement unit conducted 1,566 criminal investigations, made 5,186 arrests (4,262 misdemeanor/924 felony), and generated 2,192 Gaming Reports. Officers assigned to the Gaming Division were responsible for processing 582 disassociated persons (problem gamblers) and hundreds of other regulatory matters.



**Capt. Larry W. Plunkett Jr.**  
Director

## 2019 Casino Arrests Statewide



## 2019 Casino Gaming Reports

BOATS	TOTALS
Ameristar KC	343
Ameristar SC	148
Argosy	364
Harrah's NKC	199
Hollywood — STL	103
Isle of Capri — Bonnville	46
Isle of Capri — Cape	11
Isle of Capri — KC	370
Lady Luck/IOC	56
Lumiere Place	354
Mark Twain	14
River City	163
St. Jo Frontier	21
<b>TOTAL</b>	<b>2,192</b>

# Governor's Security Division

The Governor's Security Division is responsible for providing security for the governor and his immediate family, visiting governors, and other dignitaries.

During 2019, the division provided protective services to Governor Michael L. Parson and First Lady Teresa Parson. Individual Governor's Security Division officers were assigned to 190 out-of-state travel days and 1,058 travel days in cities across the state of Missouri.

The Governor's Security Division coordinated with dignitary protection services for multiple presidential cabinet members to include the Secretary of Agriculture, Secretary of Transportation, and Secretary of Labor, as well as Presidential Advisor Ivanka Trump

During 2019, the division handled advance and security for the Republican Governor's Association Policy Summit in St. Louis for visiting dignitaries, including the governors of Arizona, Idaho, Oklahoma, and Texas. Other out-of-state dignitaries included the governors of South Carolina, Nebraska, and Ohio.

Division members were trained in active shooter scenarios and assisted the Missouri State Highway Patrol Law Enforcement Academy in the instruction of a basic and dignitary protection courses for Patrol members and outside agencies.



**Capt. Dusty L. Hoffman**  
Director



*Gov. Michael Parson signs House Bill 812 and House Bill 694.*



*Gov. Michael Parson addressed the 106th Recruit Class at their graduation ceremony.*

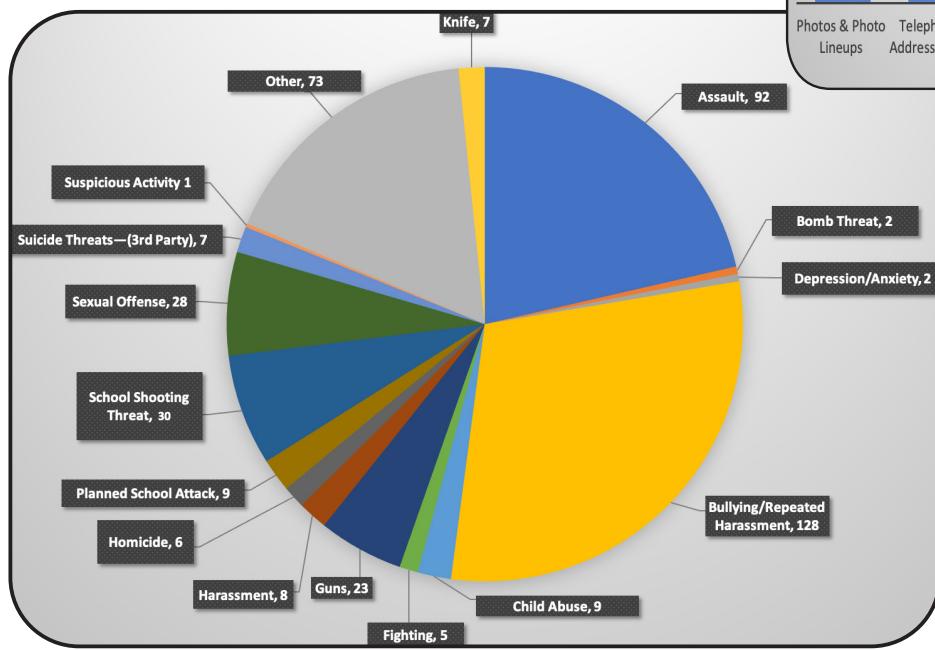
# Missouri Information Analysis Center



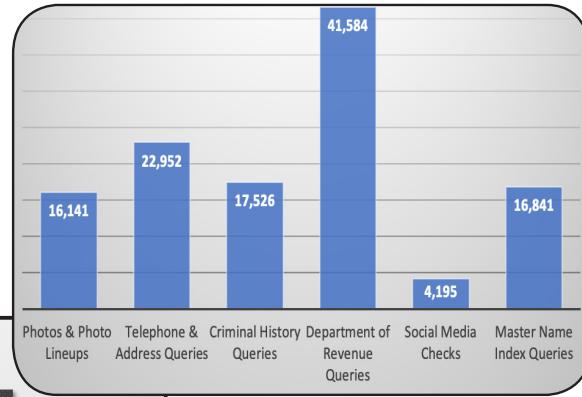
The Missouri Information Analysis Center is recognized by the U.S. Department of Homeland Security as the state fusion center. The MIAC is operational 24 hours per day to provide services and share information among authorized recipients. The purpose of the MIAC is to receive, gather, analyze, and disseminate information associated with counterterrorism efforts, homeland security initiatives, and criminal case support. This purpose is accomplished through tactical and strategic analytic work, along with special projects for geographically defined regions or specific business sectors in Missouri.

The MIAC is staffed with a director, two assistant directors, and 20 Missouri State Highway Patrol criminal intelligence analysts. There is external agency staffing by analysts from the Missouri Army National Guard, Missouri Department of Corrections, Missouri Department of Social Services, and the Missouri Center for Educational Safety. The U.S. Department of Homeland Security provides the MIAC with an intelligence officer. Part-time employees serve a critical role at the MIAC in support of training, data entry, and call center staffing. MIAC analysts provide professional services and case support to federal, state, and local authorities across the entire nation as part of the national network of fusion centers.

## Courage2Report Tip Summary May 13, 2019 to December 31, 2019



## 2019 Common Task Requests



# **Administrative Services Bureau**

Major Vince S. Rice is commander of the Administrative Services Bureau with oversight responsibility for the Human Resources, Recruiting & Community Outreach, and Training divisions.



**Major Vince S. Rice  
Commander**

# **Human Resources Division**

The Human Resources Division coordinates personnel and employee-related functions for Patrol components to further efforts in selecting and retaining a qualified workforce. The following represents a synopsis of operations performed by the Human Resources Division in 2019:

## **Administrative Services**

- Processed 64 retirements and 109 resignations.
- Responded to approximately 3,500 SAM II and Time Reporting System inquiries.
- Over 39,723 documents scanned and converted to digital form.
- Processed approximately 4,000 payroll/salary changes in SAM II.
- The DEFENSE program conducted 214 one-on-one support incidents; made 22 referrals to mental health professionals; held 38 critical incident group debriefings; held a peer team member basic certification training; and hosted the first Missouri Post Critical Incident Seminar.
- Processed 1,133 employee personal data information changes.
- Processed 112 FMLA requests and 646 extended leave requests.
- Processed 227 workers' compensation claims and one long-term disability claim.

## **Support Services**

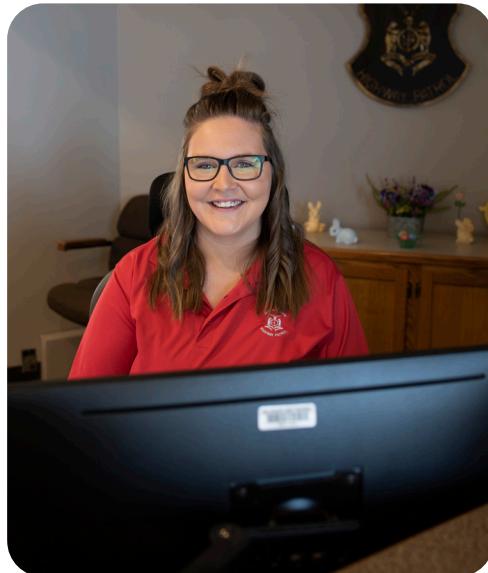
- Received 3,424 external civilian applications for employment.
- Processed 1,822 personnel action requests, i.e., new hires, promotions, reclassifications, transfers, salary adjustments, table of organization changes, etc.
- Coordinated 279 career opportunity/selection processes (82 for members and 197 for civilians; 39 internal and 158 external).
- Coordinated nine student internships.
- Coordinated GHQ/Troop F "Bring Your Children to Work Day" for 56 employees and 84 children.



**Capt. Julie A. Kerr**  
Director

## **Trooper Selection Process**

- Processed five member reinstatements.
- Processed two Trooper Selection Processes:
  - 109th TSP — 423 applicants
  - 110th TSP (ongoing) — 398 applicants
  - 261 Written Examinations
  - 211 Fitness Tests
  - 188 Polygraph Examinations
  - 157 Background Investigations
  - 123 Oral Interviews
  - 100 Psychological and Medical Examinations



*Clerk Typist II Morgan Brown welcomes visitors to General Headquarters.*

# **Recruiting & Community Outreach Division**



The Recruiting and Community Outreach Division was responsible for the administration and operation of the following programs in 2019:

- Missouri State Highway Patrol Trooper Recruiting
- Ride-Along program
- Outreach programs
- Mentor program
- Youth Camps
- Youth Career Days

RCOD also assisted the Public Information & Education Division in facilitating programs such as Skills USA, Missouri Police Association IRC assessment, and the Constitution Project. The division assisted the Human Resources Division in administering the Equal Employment Opportunity and Affirmative Action programs as directed by the superintendent.

## **Administrative**

### **Facilitated**

- two 28-day internships
- mentor training
- exit interviews for the 107th and 108th recruit classes
- Facilitated annual meeting of the Recruitment Committee.
- Facilitated 60 Lincoln University college students in Student Alliance Program.

### **Administered**

- week-long youth camps in Troop E and Troop C
- two-day youth camps in Troop A and Troop D

## **Recruiting & Community Outreach**

### **Division members:**

- Attended 585 recruiting events.
- Conducted Backpack For Kids event in Troop D & Kicks For Kids event in Troop E. (Exposed over 650 kids to a positive encounter with law enforcement.)
- Participated in the Salvation Army Adopt A Family Toy Shop event for kids.
- Served meals to those in need in Jefferson City.

- Took part in the Kansas City Shop With A Cop program.
- Attended recruiting events in Missouri, Arkansas, Kentucky, Tennessee, Illinois, Mississippi, Texas, Georgia, Oklahoma, and Kansas.
- Administered the trooper selection process written and fitness testing 313 times at locations throughout the state.
- Provided recruiter training for 110 part-time recruiters.
- Missouri Junior Beta Club Conference in Springfield which gave us the opportunity to showcase the Patrol to approximately 2,000 of Missouri smartest youth.
- Participated in the Troop A Michael Newton toy drive, and the Sampietro toy drive in Springfield.
- Logged approximately 5,646 hours performing recruitment activities.
- Created recruiting videos of the youth camps, motorcycle operations, Aircraft Division, and the Water Patrol Division for future social media advertisements.
- Responded to 23 inquiries from various law enforcement agencies nationwide regarding selection process information about previous/current trooper applicants.

The Recruiting and Community Outreach Division is very active on social media through Facebook, Twitter, and Pandora. RCOD recently recorded radio interviews and posted recruiting announcements in English and Spanish on both Twitter and Pandora. The division placed print and digital advertisements for Patrol careers in local, state, and national newspapers, digital newspapers, and magazines. RCOD also maintains a strong presence on the Internet.

# Training Division

The Missouri State Highway Patrol's Training Division provides centralized training programs at the Law Enforcement Academy in Jefferson City. The division prepares, conducts, and coordinates continuing education, management training rule, and recertification courses. The Academy is an approved peace officer training center under Chapter 590, RSMo. As such, it provides certified basic and career enhancement courses to any law enforcement officer upon proper application and payment of appropriate fees.

The Academy graduated 62 new troopers in 2019. The 107th Recruit Class began training on January 1 and graduated June 21, 2019. The 108th Recruit Class began training on July 1 and graduated on December 20, 2019.

The Academy provided Marine Enforcement Training for six incumbent members during a four-week course. The training focused on watercraft law and crash investigation, boat operation, stop and approach tactics, water survival, and other related topics. Additionally, Academy staff scheduled two three-day Basic Boat Operation courses and one four-day Swiftwater Rescue course for 39 personnel.

Leadership in Police Organizations (LPO) transitioned to Police Leadership the West Point Model (PLWM) in 2018. Two PLWM school were conducted with 67 graduates. One PLWM Executive school occurred and included 28 graduates.

In 2019, 22,529 seats were occupied in the 1,853 Patrol recertification sessions. Also in 2019, 12,606 seats were occupied in 954 continuing education classroom sessions, totaling 75,929 session hours of continuing education training.

All Patrol managers and supervisors attended specialized training to comply with the state's revised management training rule. In 2019, 18,057 seats were filled in the 1,187 management training rule classroom sessions, totaling 86,589 session hours of management training rule topics.

In 2019 all members and commercial vehicle officers were required to obtain eight



**Capt. Jerry C. West**  
**Director**

additional elective POST credit hours. Of 1,284 officers, all except eight, who were on military or extended leave, and one member, who was non-compliant for unknown reasons, earned the required eight elective hours or more.

In a cooperative effort with Mineral Area Community College in Park Hills, MO, 24 students applied for college credit for their studies at the Patrol Academy in 2019.

The MultiMedia Unit received 383 written requests for MultiMedia work in 2019, which is a .8% increase from 2018. Some of that work included video clip conversion, technical assistance, media duplication, and other special projects. MultiMedia is also responsible for uploading and coordinating all training videos, documents, and tests to the PowerDMS system agencywide. One of the major responsibilities of the MultiMedia Unit is to provide audio-visual support for the recruit classes throughout their training.

2019	Schools/Trainings/ Meetings	Number of Students	Meals Served
January	26	381	4,149
February	34	363	4,294
March	41	651	4,836
April	43	756	6,072
May	32	431	6,820
June	25	459	5,050
July	27	467	8,174
August	26	335	6,901
September	26	569	5,597
October	32	649	5,378
November	17	340	4,978
December	27	581	3,083
<b>Total</b>	<b>356</b>	<b>5,982</b>	<b>65,332</b>

# ***Support Services Bureau***

Major Michael A. Turner is commander of the Support Services Bureau with oversight responsibilities for the Commercial Vehicle Enforcement, Driver & Vehicle Safety, and Fleet & Facilities divisions; and capital improvements.



**Major Michael A. Turner  
Commander**

# Commercial Vehicle Enforcement Division

The Commercial Vehicle Enforcement Division coordinates the uniform enforcement of commercial vehicle laws and regulations. The division is currently comprised of 89 commercial vehicle officers and commercial vehicle inspectors who operate 21 fixed weigh stations and 22 portable scale trucks. In addition, the Patrol has 34 commercial vehicle enforcement troopers and approximately 40 other troopers who are certified to perform various levels of the North American Standard Inspections that enhance the Patrol's commercial vehicle enforcement efforts.

Effective January 1, 2019, Lieutenant Kevin C. Kelley was promoted to the rank of captain and designated the director of the Commercial Vehicle Enforcement Division.

Captain Kelley replaced Captain David Hall, who retired December 1, 2018.

In 2019, the CVE Division graduated two new CVO classes. The 8th CVO Class completed six weeks of training and filled vacancies in Troops C, E, and F. The 9th CVO Class was comprised of 17 CVIs that were being transitioned to CVOs. The class graduated in October 2019, after 17 weeks of POST training.

The CVE Division completed two major construction projects in 2019. A new inspection building was completed at Post C5 South located on Interstate 55 in Ste. Genevieve County. The aging platform scale at Post E1 South on Interstate 57 in Mississippi County was replaced.



**Capt. Kevin C. Kelley**  
Director



*The C5 South inspection building in Bloomsdale, MO, was completed in 2019.*



*The E1 South platform scale was replaced in 2019.*

# Driver & Vehicle Safety Division



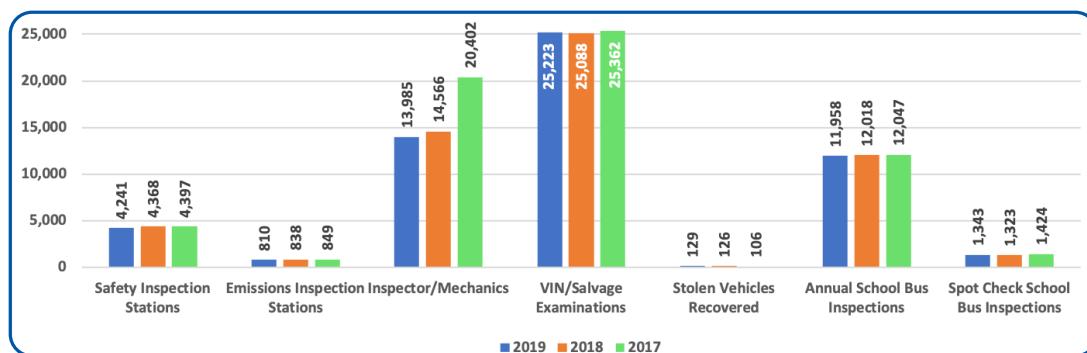
The Driver and Vehicle Safety Division was created on June 1, 2019, when the Driver Examination Division and the Motor Vehicle Inspection Division merged. This new division provides program oversight of both sections, working to help the more than 225 driver examination personnel and 60 motor vehicle inspection personnel assigned throughout the state best serve our citizens. The program oversight of both sections includes working closely with several entities, including Missouri Department of Revenue and Missouri Department of Natural Resources.

The Driver Examination Section is responsible for the statewide administration of driver testing to ensure that Missouri licensed drivers have the necessary skills and knowledge of Missouri traffic safety laws to safely and competently navigate Missouri roadways. Driver testing is conducted in 157 driver examination locations across the state of Missouri, with offices located in all 114 counties and the city of St. Louis. Fourteen of these offices serve as

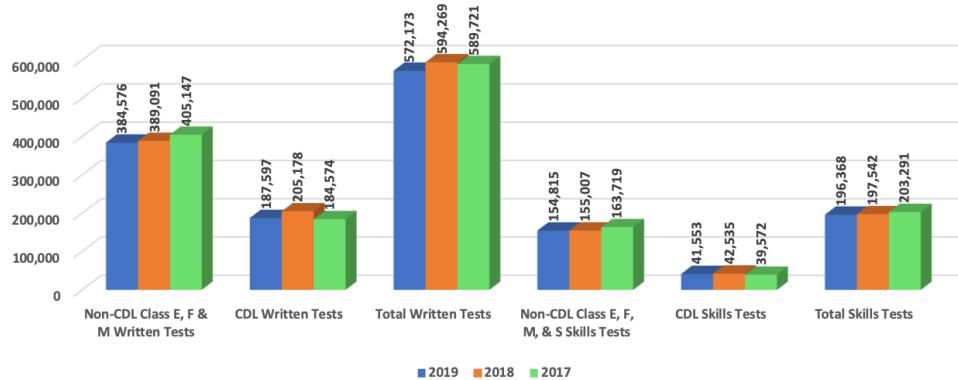
CDL test sites. The Driver Examination Section oversees third party testing providers ensuring CDL examinations are conducted within state and federal guidelines.

The Motor Vehicle Inspection Section is responsible for the statewide administration of MVI programs, including the Motor Vehicle Safety Inspection Program, the School Bus Inspection Program, the VIN/Salvage Examination Program, and the Emissions Inspection Program in the St. Louis area.

## Motor Vehicle Inspection Operations



## Driver Examination Operations



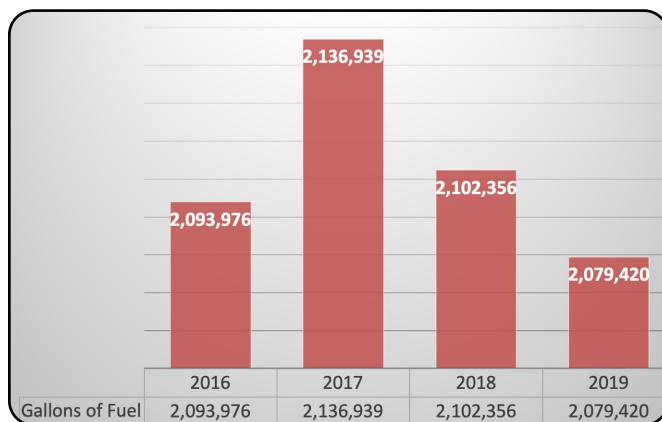
# Fleet & Facilities Division

The Fleet & Facilities Division directs the procurement, assignment, maintenance, repair, and eventual sale of Missouri State Highway Patrol vehicles and vessels. There were approximately 1,614 motor vehicles and 158 vessels in operation within the Patrol fleet in 2019.

The Fleet & Facilities Division is also responsible for building and grounds maintenance and janitorial services at the General Headquarters complex (Waggoner building, Annex, Warehouse) and other Patrol facilities in the Jefferson City area. The division provides support to Patrol building and grounds maintenance staff statewide and works closely with the Office of Administration's Division of Facilities Management, Design and Construction Division, on statewide capital improvements and maintenance/repair projects. Some of the Patrol facility maintenance/repair projects completed in 2019 were:

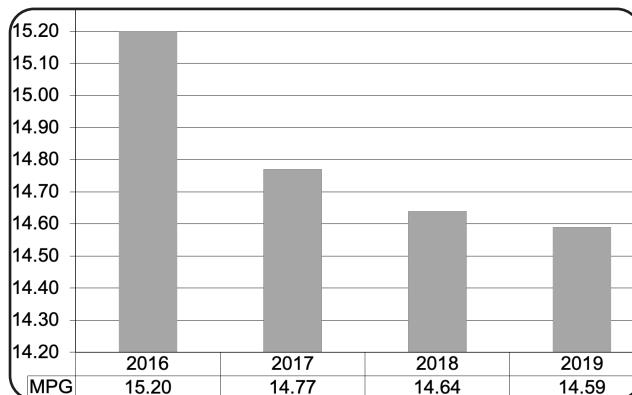
- Replaced Troop B roof
- Replaced Troop B garage lift
- Replaced Troop D roof
- Resealed GHQ/Emergency Vehicle Operations Course
- Replaced Troop E building signage
- Replaced driveway/parking area at Troop F
- Replaced flooring in reception, restrooms, and breakroom at Troop G
- Replaced Troop I building signage
- LED lighting upgrades at several locations
- Renovated communications desk/reception area at Troop D
- Renovated space for the Digital Forensics Investigative Unit, GHQ

## Fuel Consumed

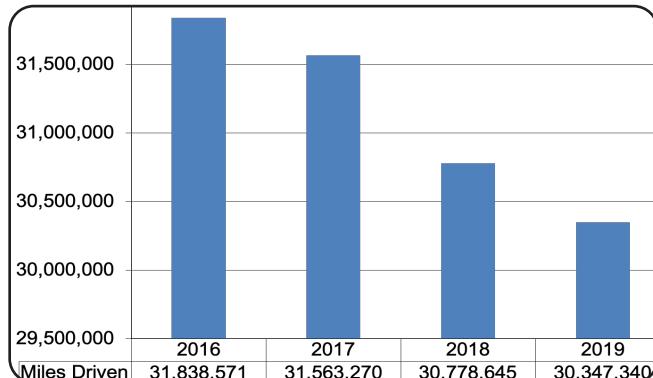


**Ms. Catherine F. Brown**  
Director

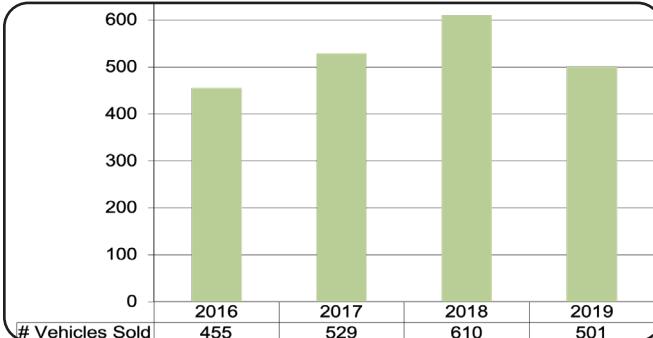
## Average Miles Per Gallon



## Miles Driven



## Number Of Vehicles Sold



# **Technical Services Bureau**

Major David A. Flannigan is commander of the Technical Services Bureau with oversight responsibility for the Communications, Criminal Justice Information Services, and Patrol Records divisions.



**Major David A. Flannigan  
Commander**

# Communications Division

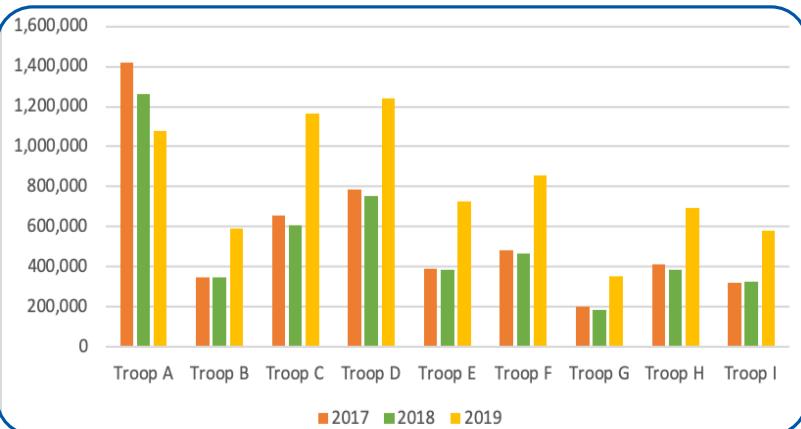
The Communications Division maintains and operates a 24-hour communications network covering the nine troop headquarters located throughout the state. This network supports communications with the public, troopers, division personnel, and other state and local public safety agencies.

Division communications engineers provide statewide technical support for MOSWIN equipment installation, preventive maintenance, and repairs. In late 2019, a pilot program providing Motorola handheld devices with the WAVE application was approved for the Gaming Division. Eighty such devices were assigned to that division during the year. To enhance the command and communication capabilities of Patrol personnel, the Communications Division converted a total of 247 devices to the FirstNet network. FirstNet provides public safety personnel with a more robust and interoperable cellular network for routine duties and priority service during emergency operations.



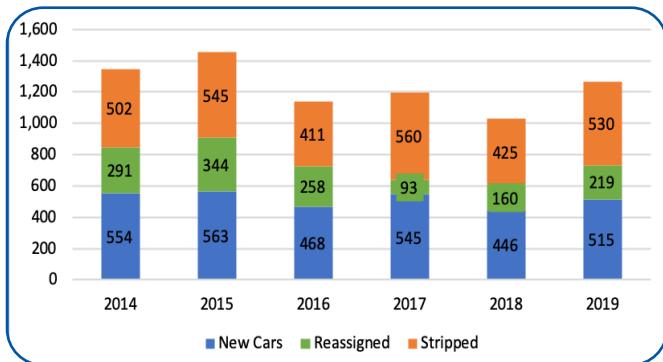
**Mr. J. Corey Chaney**  
Director

## MOSWIN Push-To-Talk Console Totals



Communications Operator Trainee Carrie Fuller, Troop D, accepts her certificate for completing the Communications Academy on December 20, 2019. (l) Operations Section Chief Lori Enderle, Q/CommD, and (r) Major D. Tony Flannigan, Q/TSB, congratulated her.

## Radio Shop Car Installs



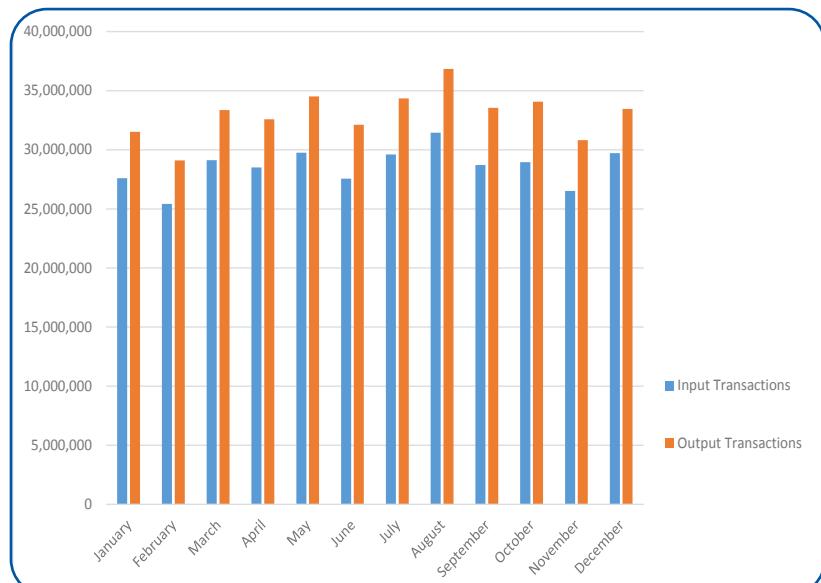
# Criminal Justice Information Services Division



The Criminal Justice Information Services Division (CJISD) provides 24x7 service and support to criminal justice entities. As the state's Central Repository, CJISD compiles and disseminates complete and accurate criminal history record information, trains and audits MULES system users, oversees the Missouri Sex Offender Registry, and ensures electronic criminal justice data remains secure. Additionally, CJISD-IT provides solutions and support for Patrol and statewide criminal justice information technology initiatives.

- Missouri Automated Criminal History System electronically responded 219,572 fingerprint-based background checks and 459,602 name-based background checks in 2019.
- Missouri's State Rap Back Program provided 1,431 notifications of reportable criminal arrests occurring in Missouri in 2019. Missouri's Federal Rap Back Program provided 195 notifications of criminal arrests occurring outside of Missouri.
- In 2019, 96,016 registrations by sex offenders occurred, of which 88% were conducted electronically using the Sex Offender Registration System. At year-end, there were 16,351 offenders listed on the registry.
- Missouri Automated Fingerprint Identification System houses fingerprints of over five million individuals. In 2019, CJISD processed over 400,000 fingerprint submissions, resulting in positive identification rate of approximately 71%. Additionally, over 5,000 latent fingerprints and palm prints were entered/searched through the AFIS, resulting in an estimated 4,000 identifications.
- Fast-ID program includes over 900 deployed devices and over 300 live scans which provide two-finger identification capability. In 2019, over 20,000 Fast-ID searches were performed, resulting in a 77% identification rate on hand-held devices, and an 89% identification rate on live scan devices.
- CJISD welcomed 408 representatives of Missouri's law enforcement and criminal justice community to its seventh annual conference.
- The MULES Training Unit hosted 294 classes instructing 6,113 attendees.
- CJISD provided the following services to the 1,564 agencies authorized to perform fingerprint-based criminal record checks for noncriminal justice purposes: 310 agency audits and 224 training sessions for 2,973 attendees. Seventy-seven agencies received ORIs.
- MULES Access Integrity Unit conducted 57,578 wanted/missing person record quality checks.
- CJISD audits included: 197 MULES/NCIC, 16 UCR/MIBRS, seven N-DEX, and 159 IT risk assessments. POST-approved MoUCR training welcomed 750 students. Division members processed 8,311 monthly UCR reports.

## 2018 MULES Transactions



# ***Patrol Records Division***

The Patrol Records Division serves as the data repository of statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on Missouri State Highway Patrol traffic and marine arrests, and statewide assignment of unique numbers for inclusion on Uniform Citations (UC). The division also maintains Missouri's Fatality Analysis Reporting System for the National Highway Traffic Safety Administration, and the Custodian of Records section for the Missouri State Highway Patrol.

## ***MSHP Traffic Crash Statistics\****

In 2019, Patrol troopers reported 37,789 motor vehicle traffic crashes to the Patrol Records Division. These crashes included 562 fatalities and 12,240 injuries. In addition, the division processed 228,335 court dispositions to the Traffic Arrest System/DWI Tracking System as a result of the arrests made by troopers. (Statewide, 879 people died in traffic crashes.)

The division accepts traffic crash reports in an electronic format from various local agencies. Approximately 73 percent of agencies currently report crash reports electronically. The electronic submission of reports leads to more timely analysis of crash data. In 2019, Kansas City Police Department and Metropolitan Police Department of St. Louis began the electronic submission of crash reports. This change should help reduce processing time and increase the quality of crash data.



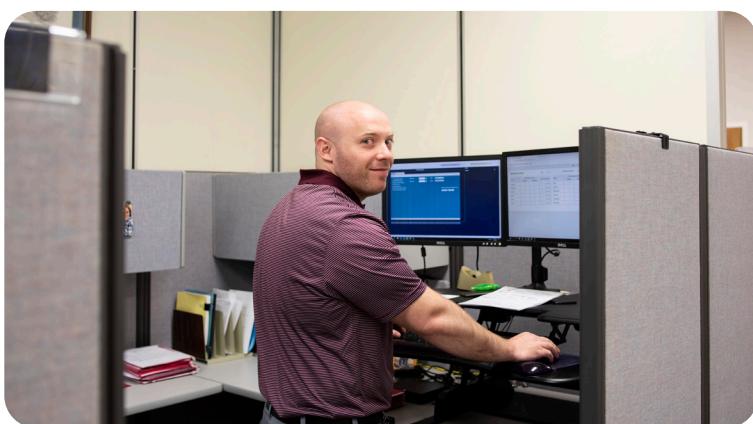
**Capt. Brent J. Drummond**  
**Director**

## ***Boating Crashes/Accidental Drownings***

In 2019, Patrol officers investigated 165 boating crashes. This was a decrease of nine crashes from the previous year. These reports revealed 18 people were killed and 104 injured. Troopers also investigated incidents of 62 accidental drownings.

## ***Custodian of Records***

In 2019, the Custodian of Records section received 6,398 requests for copies of records and/or reports maintained by the Patrol. On average, the Custodian of Records section averaged 533 requests per month in 2019, as compared to only 346 per month in 2014. This was an increase of 54% when compared to five years ago.



*Specialist II John Bassett enters information into FARS.*

*\*The statistics in this paragraph reflect the work of troopers. The numbers provided are preliminary; 2019 crash reports are still being processed. Statistics for all Missouri law enforcement agencies will be found on the Patrol's website, [www.mshp.dps.mo.gov](http://www.mshp.dps.mo.gov), within the Statistical Analysis page after all reporting is complete.*

# **Executive Services Bureau**

Major Lance M. MacLaughlin is commander of the Executive Services Bureau with oversight responsibility for the Budget & Procurement and Research & Development divisions, and governmental affairs.



**Major Lance M. MacLaughlin  
Commander**

# Budget & Procurement Division

The division prepares and presents the Missouri State Highway Patrol budget requests to the governor. It analyzes Patrol expenditures to identify trends that need to be included in future budget requests. The division maintains records of all expenditures incurred and all revenue received by the agency during the year, and uses this information in preparing future budget requests and to provide information for the state auditor. Division personnel also coordinate the Patrol's fiscal response to legislation filed by the members of Missouri's General Assembly.

## Financial

This section prepares financial projections and reports, and performs budget maintenance and analysis. Division personnel oversee accounts payable and accounts receivable for the Patrol, including the processing of vendor payments, employee expense, and uniform allowance reports. In addition, employees are responsible for deposits made for the Patrol.

## Grants

The grants section is the central point of contact for the Patrol's grants program. Personnel assigned are responsible for the coordination of all grant-related activities for the Patrol, including the identification of alternate



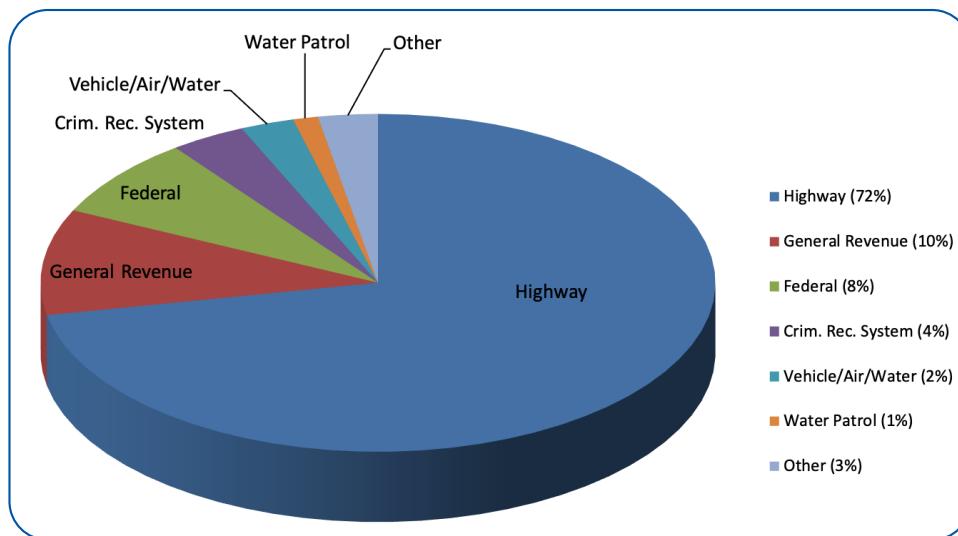
**Capt. Michael W. Watson**  
**Director**

funding sources, facilitation of grant applications, monitoring of in-house grant activities, and administration of sub-awards.

## Supply & Procurement

The supply and procurement section coordinates Patrol purchases. Section personnel maintain a stock of necessary supplies and issue them as needed to agency employees throughout the year. The section maintains an inventory record of assets owned by the Patrol. Section personnel also produce forms, brochures, and other printable material in line with the operation of the Patrol for use by people inside and outside the organization.

## FY19 Operating Budget By Fund Source



# **Research & Development Division**



The Research and Development Division is a support component charged with the management of various agency administrative functions. RDD efforts support the continued accomplishment of the Missouri State Highway Patrol's mission by providing internal services and risk mitigation to the agency and its members. During 2019, RDD accomplished the following:

## **Organizational Support & Administrative Services Section**

### **Directives**

- Reviewed, amended, or added 156 directives.
- PowerDMS: 1 test, 140 component directives, and 72 agency directives.
- Compared directives to CALEA standards to ensure compliance with updates.

### **Forms and References**

- Created 26 new forms.
- Rescinded 10 forms.
- Reviewed 206 forms pursuant to scheduled review cycle.

### **CALEA Accreditation**

- Reviewed 1,214 proofs of compliance and submitted 691 of those to demonstrate the Patrol's compliance with CALEA standards.
- Successfully completed annual online assessment.
- Successfully completed the on-site assessment.
- Efforts resulted in the Patrol being awarded its ninth consecutive CALEA accreditation at the conference in Covington, KY.
- Developed and built a new SharePoint site for proof of compliance collection.

### **Strategic Planning**

- Worked with superintendent's office to craft new Strategic Plan.
  - Increased planning period to five years.
  - Instituted mid-year progress assessments.

### **Special Projects**

- Answered 35 requests for information from other agencies.

## **Statistical Analysis & Internal Support Services Section**

### **Staff Inspections**

- Criminal Justice Information Services Division
- Human Resources Division
- Troop I

- Public Information and Education Division
- Troop E
- Division of Drug and Crime Control
- Governor's Security Division

### **Property Control**

- Inspected 13 component property control rooms and the GHQ property control bunkers.
- Revised property officer's manual.

### **Statistical Analysis Center**

- Completed the "Crime in Missouri" report.
- Completed the Traffic Crash Compendium.
- Completed analysis and reporting regarding Racial Profiling, Use of Force, and Vehicular Pursuits.
- Completed 81 ad-hoc requests for statistical analysis.
- Completed Justice Assistance Grant Evaluation Plan FY2019.
- Completed FY2018 Missouri Statewide Drug & Violent Crime Strategy.
- Received grant funding from the Missouri Department of Transportation to continue predictive analytics efforts designed to reduce traffic fatalities.
- Maintained the SAC Intranet dashboard to provide GIS maps to plot traffic stops, DWIs, and BWIs.
- Received grant funding from the Bureau of Justice Statistics to update all citation reports.

## **National Violent Death Reporting System Unit**

- Collected violent death case files from 257 police departments and sheriff's offices.
- Conducted outreach at Missouri Sheriffs Conference and the Law Enforcement Coordinating Committee's Annual Training Seminar.
- Presented at NVDRS Annual Meeting (Denver, CO) and the National Association for Public Health Statistics and Information Systems conference (Washington, DC.).
- Analyzed 1,600 case files and entered research data into system.

# **Summary Of Arrests \***

## **Traffic Arrest Summary Totals**

Alcohol- & Drug-Related Driving Violations.....	6,596
Commercial Motor Vehicle Violations.....	12,848
Driver Lic. & Safety Responsibility .....	39,092
Hazardous Vehicle Condition Violation.....	51,581
Motor Vehicle Inspection Violations.....	50
Other Hazardous Moving Violations .....	20,696
Other Traffic Felony Violations.....	379
Other Traffic Misdemeanor Violations .....	572
Registration & Ownership Violations .....	28,027
Speed Violations.....	87,830

## **Criminal Arrest Totals**

Criminal Felonies.....	6,003
Criminal Misdemeanors.....	15,983

## **Boating Arrest Totals**

Boat/Motor Registration Violations .....	84
Boating Alcohol & Drug Violations .....	106
Boating Flotation Violations .....	107
Boating Navigation Violations .....	55
Boating Speed Violations .....	2
Other Misd. & Inf. Boating Violations.....	279
Personal Watercraft Violations .....	68

## **Warrant Arrests** ..... 15,663

## **Juvenile Referrals** ..... 180

\* Preliminary statistics..





# ***Missouri State Highway Patrol***

1510 East Elm Street  
Jefferson City, MO 65101  
[www.msdp.dps.mo.gov](http://www.msdp.dps.mo.gov)  
[mshppied@msdp.dps.mo.gov](mailto:mshppied@msdp.dps.mo.gov)



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